



**Surat  
Municipal  
Corporation**

**ADDENDUM & CORRIGENDUM-3**

**REQUEST FOR PROPOSAL**

**FOR**

**SELECTION OF IMPLEMENTATION AGENCY FOR  
INTEGRATED COMMAND AND CONTROL CENTER  
(ICCC) IN SURAT CITY**

**RFP No.: SSCDL-ICCC-RFP-02-2019**

**Last date for Price Bid Submission: 16.10.2019**



Invited by

Surat Smart City Development Limited

1st Floor, South Zone Office, Surat Municipal  
Corporation, Opp. Satyanagar, Udhna, Surat-  
394210, Gujarat, India

**Surat Smart City Development Limited**

**ADDENDUM AND CORRIGENDUM-3**

**RFP Notification No.: SSCDL-ICCC-RFP-02-2019**

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The Bidder are requested to take note of the following changes made in the RFP documents, which are to be taken in to account while submitting the RFP. They shall be presumed to have done so and submitted the RFP accordingly.

- This Addendum and Corrigendum shall be the part of the RFP documents.
- All items specified in this Addendum and Corrigendum supersede relevant items to that effect as provided in the original RFP documents. All other specifications, terms and conditions of the original RFP document shall remain unchanged.
- Bidder shall read and consider following points, which shall be a part of the RFP documents.
- All the changes mentioned in this document should be read across the RFP, Addendum & Corrigendum, wherever applicable.
- **The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum shall be considered to remain unchanged as per the terms and conditions mentioned in the original RFP documents.**

**Changes with respect to RFP Schedule**

Please note that with respect to tendering schedules, the following changes have been effected. Bidders are requested to take note of the same and adhere to the dates specified hereunder with regards to Price Bid Submission and Technical Bid Submission:

<b>Particular</b>	<b>Current Dates</b>
<b>Online Price Bid Submission Date</b>	<b>16.10.2019 up to 18:00 hrs.</b>
<b>Technical Bid Submission (in Hard Copy)</b> Filled-in Technical Bid along with Bid Fee, EMD and other documents	In sealed envelope strictly by RPAD/Postal Speed Post On or before <b>23.10.2019 up to 18:00 hrs.</b> To the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat by RPAD or Speed Post Only.

**Other Changes**

#	Section	Page No.	Tender Reference	Existing Clause	Amended/New Clause
1.	6.6	28	Consortium Conditions	2. The primary responsibility of implementation of ICCC Solution and use cases will lie with the Primer Bidder in case of consortium.	2. The responsibility of implementation of ICCC Solution and use cases will lie with <b>the consortium partner whose project experience is considered for evaluation and mentioned in R&amp;R (Roles &amp; Responsibilities) defined in Consortium Agreement</b> in case of consortium.
2.	15.7	164	Office Productivity Suite	Microsoft Office 2019 Professional	<b>MS Office 2019</b> Professional to be read as <b>Microsoft Office 2019 Standard</b> across the RFP and subsequent Addendum & Corrigendum
3.	6.22	8	Addendum & Corrigendum 1- Technical Evaluation Criteria	People in Organization	<b>Please refer to Annexure 1 for revised Technical Evaluation Criteria.</b>
4.	12.3	39	Addendum & Corrigendum 1 – Revised Commercial Bid Format	01. SOFTWARE /HARDWARE ONE TIME COST  2. MS Office Business 2019 (standard onetime purchase) License	<b>MS Office Business 2019</b> (standard onetime purchase) License to be read as <b>Microsoft Office 2019 Standard</b> across the RFP and subsequent Addendum & Corrigendum and price to be quoted accordingly

## ANNEXURE -I

### 6.22 Revised Technical Evaluation Criteria

#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks								
<b>A</b>	<b>Bidders Financial Competence &amp; Organizational Strength</b>		<b>20</b>								
1	Bidder's Competence – Turnover	<ul style="list-style-type: none"> <li>Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of <b>Rs. 100 crore</b> from ICT based business for last three financial years i.e. FY 2018-19, FY 2017-18, 2016-17. In case of consortium, each partner should have minimum average turnover 25 Cr.</li> <li>For every additional <b>Rs.50 Cr</b> of average turnover from ICT business the bidder (jointly in case of consortium) will get additional marks as below, subject to a maximum of 10 marks.</li> </ul> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #ff0000; color: white;">Average Turnover (in crores)</th> <th style="background-color: #ff0000; color: white;">Marks</th> </tr> </thead> <tbody> <tr> <td>&gt;= INR 200 Cr</td> <td style="text-align: center;">10</td> </tr> <tr> <td>&gt;= INR 150 Cr. and &lt; INR200 Cr.</td> <td style="text-align: center;">9</td> </tr> <tr> <td>&gt;= INR 100 Cr. and &lt; INR 150 Cr.</td> <td style="text-align: center;">8</td> </tr> </tbody> </table> <p><b>Maximum Marks: 10</b></p> <ul style="list-style-type: none"> <li>Bidder to submit the Certificate from the statutory auditor / CA clearly specifying the annual turnover from ICT for the specified years. Original or Notarized copy of the certificate should be submitted</li> <li>The copies of Audited Annual Accounts for last three years to be submitted along with the bid [FY 2018-19, FY 2017-18, 2016-17]. If 2018-19 Financial Statements of any bidder is unaudited then the Audited Financial Statements of 2017-18 along with an undertaking letter from the bidder that the 2018-19 Statements are not audited is to be submitted</li> </ul>	Average Turnover (in crores)	Marks	>= INR 200 Cr	10	>= INR 150 Cr. and < INR200 Cr.	9	>= INR 100 Cr. and < INR 150 Cr.	8	10
Average Turnover (in crores)	Marks										
>= INR 200 Cr	10										
>= INR 150 Cr. and < INR200 Cr.	9										
>= INR 100 Cr. and < INR 150 Cr.	8										
2	People in organization	<ul style="list-style-type: none"> <li>The prime bidder having at least 250 FTE (full time employees) on the payroll of organization working on ICT projects will get <b>3 marks</b>.</li> <li>For every additional FTEs as below the bidder will get additional marks subject to maximum of 5 marks.</li> </ul> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #ff0000; color: white;">Number of FTE</th> <th style="background-color: #ff0000; color: white;">Marks</th> </tr> </thead> <tbody> <tr> <td>&gt; 500</td> <td style="text-align: center;">5</td> </tr> <tr> <td>&gt; 250 FTE to =&lt;500 FTE</td> <td style="text-align: center;">4</td> </tr> <tr> <td>= 250 FTE</td> <td style="text-align: center;">3</td> </tr> </tbody> </table> <p><b>Maximum marks: 5</b></p> <p>Note: Full time Employees defined as employees on the Payroll of organization.</p> <p>Bidder to submit the Certificate from the HR or Company Secretary clearly specifying the total no of employees within the organization. Original or Notarized copy of the certificate should be submitted</p>	Number of FTE	Marks	> 500	5	> 250 FTE to =<500 FTE	4	= 250 FTE	3	5
Number of FTE	Marks										
> 500	5										
> 250 FTE to =<500 FTE	4										
= 250 FTE	3										
3	Bidder's Certification	<p>Certification with the Sole Bidder or any member of consortium (valid as on date of issuance of the bid):</p> <ul style="list-style-type: none"> <li>ISO 9001:2008</li> </ul>	5								

**ADDENDUM & CORRIGENDUM-3: RFP for Selection of Implementing Agency for  
Integrated Command Control Centre (ICCC) in Surat  
[RFP No.: SSCDL-ICCC-RFP-02-2019]**



#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks												
		<ul style="list-style-type: none"> <li>ISO 20000:2011 for IT Service Management</li> <li>ISO 27001:2013 for Information Security Management System</li> <li>CMMi Level 3</li> <li>CMMi Level 5</li> </ul> <table border="1"> <thead> <tr> <th>Certification</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td>Any one ISO certificate</td> <td>2</td> </tr> <tr> <td>Any two ISO certification or CMMi Level 3</td> <td>3</td> </tr> <tr> <td>All ISO certification or CMMi Level 5 Certification or Any two ISO certification &amp; CMMi Level 3 Certification</td> <td>4</td> </tr> <tr> <td>Any two ISO certification &amp; CMMi Level 5 Certification or All ISO Certification &amp; CMMi Level 3 Certification</td> <td>5</td> </tr> </tbody> </table>	Certification	Marks	Any one ISO certificate	2	Any two ISO certification or CMMi Level 3	3	All ISO certification or CMMi Level 5 Certification or Any two ISO certification & CMMi Level 3 Certification	4	Any two ISO certification & CMMi Level 5 Certification or All ISO Certification & CMMi Level 3 Certification	5			
Certification	Marks														
Any one ISO certificate	2														
Any two ISO certification or CMMi Level 3	3														
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Any two ISO certification & CMMi Level 5 Certification or All ISO Certification & CMMi Level 3 Certification	5														
<b>B</b>	<b>Project Experience of Bidder</b>		<b>60</b>												
1	Bidder Experience – Executing Command Control Center Project	<p>Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&amp;R defined in Consortium Agreement) in implementation of Integrated Command &amp; Control Centre (ICCC) /Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP (maximum 2 projects)</p> <table border="1"> <thead> <tr> <th>Number of Projects</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td>For satisfying PQ criteria</td> <td>20</td> </tr> <tr> <td colspan="2" style="text-align: center;">Additional project over and above the projects submitted under PQ criteria</td> </tr> <tr> <td>Every additional project costing not less than the amount equal to INR 20 Cr. with ICCC application with or without video wall solution component worth minimum INR 2.5 Cr.</td> <td>15</td> </tr> <tr> <td>Every additional costing not less than the amount equal to INR 12 Cr. each with ICCC application with or without video wall solution component worth minimum INR 1.5 Cr.</td> <td>9</td> </tr> <tr> <td>Every additional project costing not less than the amount equal to INR 10 Cr. each with ICCC application with or without video wall solution component worth minimum INR 1.25 Cr.</td> <td>7.5</td> </tr> </tbody> </table> <p><b>Maximum Marks: 35</b></p> <p>Bidder is required to submit :</p> <ul style="list-style-type: none"> <li>Copy of completion certificate issued by client</li> <li>In case of an ongoing project, the project must have achieved the respective value in terms of entire project cost and ICCC application Solution component respectively from financial perspective. The Certificate to this effect from the client on client's letter head to be provided.</li> <li>Copy of Work order / Contract</li> </ul>	Number of Projects	Marks	For satisfying PQ criteria	20	Additional project over and above the projects submitted under PQ criteria		Every additional project costing not less than the amount equal to INR 20 Cr. with ICCC application with or without video wall solution component worth minimum INR 2.5 Cr.	15	Every additional costing not less than the amount equal to INR 12 Cr. each with ICCC application with or without video wall solution component worth minimum INR 1.5 Cr.	9	Every additional project costing not less than the amount equal to INR 10 Cr. each with ICCC application with or without video wall solution component worth minimum INR 1.25 Cr.	7.5	35
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	Bidder Experience – Executing Command	Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of	20												

**ADDENDUM & CORRIGENDUM-3: RFP for Selection of Implementing Agency for  
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#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks								
	Control Center Application	<p>ICCC Solution integrating domains/systems in the last seven (7) years (maximum 2 projects)</p> <ol style="list-style-type: none"> <li>Adaptive/Intelligent Traffic Control System (ATCS Signals with or without ANPR, RLVD, Wrong side, Speed detection, etc.)</li> <li>Intelligent Transit Management System</li> <li>Water Supply / Water SCADA</li> <li>Drainage / Drainage SCADA</li> <li>Solid Waste Management</li> <li>Grievance Redressal System</li> <li>CCTV/ Surveillance Network with minimum 50 cameras (Excluding Camera considered under Point 1)</li> <li>Smart Street Lighting</li> <li>Revenue Collection Systems (Property Tax, Water Meter Billing, Other Utility Meter Reading, AFCS etc.)</li> <li>Energy / utility SCADA</li> <li>Network monitoring for large scale WiFi service / dedicated OFC network</li> <li>Smart Parking</li> </ol> <table border="1"> <thead> <tr> <th>Particular</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td>One project integrating any 4 domains/systems mentioned above</td> <td align="center">10</td> </tr> <tr> <td>One project integrating any 3 domains/systems mentioned above</td> <td align="center">7.5</td> </tr> <tr> <td>One project integrating any 2 domains/systems mentioned above</td> <td align="center">5</td> </tr> </tbody> </table> <p><b>Maximum Marks: 20   Maximum projects: 2</b></p> <p>Bidder is required to submit :</p> <ul style="list-style-type: none"> <li>Copy of Work order / Contract</li> <li>Copy of completion certificate issued by client</li> <li>In case of an ongoing project, the claimed domains/systems must have been integrated. The Certificate to this effect from the client on client's letter head to be provided.</li> <li>Self-certificate on bidder's letterhead from authorized signatory clearly defining the use cases implemented under each domain as part of the project.</li> </ul>	Particular	Marks	One project integrating any 4 domains/systems mentioned above	10	One project integrating any 3 domains/systems mentioned above	7.5	One project integrating any 2 domains/systems mentioned above	5	
Particular	Marks										
One project integrating any 4 domains/systems mentioned above	10										
One project integrating any 3 domains/systems mentioned above	7.5										
One project integrating any 2 domains/systems mentioned above	5										
3	Bidder Experience – Executing Data Center Project	<p>Relevant experience of Sole bidder / Bidder (Any member in case of Consortium as per R&amp;R defined in Consortium Agreement) in creation of Datacenter/ Data Center Infrastructure in State Govt./Central Govt./ULB/ Public Sector Units(PSU) in India in past 7 years having minimum project value of Rs. 3 Crore.</p> <p align="center"><b>Each Project: 2.5 marks   Maximum Projects: 2</b></p> <p>Bidder is required to submit :</p> <ul style="list-style-type: none"> <li>Copy of Work Order/ Contract</li> <li>Copy of completion certificate issued by client</li> </ul> <p><b>Note:</b></p> <ol style="list-style-type: none"> <li>In-house projects for own or group companies shall not be considered for above criteria. Data Center Infrastructure cost should be excluding software license cost</li> </ol>	5								

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#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks
<b>C</b>	<b>Presentation and Demonstration</b>		<b>20</b>
1	<b>Presentation and Demonstration</b>  Following parameters will be evaluated: <ul style="list-style-type: none"><li>• Understanding of the project</li><li>• Approach &amp; Methodology</li><li>• Ability to clearly explain the proposed Solution</li><li>• Uniqueness of proposed solution as per requirement of SSCDL/SMC</li><li>• Demonstration of proposed ICCC Software for Use cases provided by SSCDL/SMC</li></ul>		<b>20</b>