#	Bid Reference(s) (Section, Page)	Content of Bid requiring clarification	Points of clarification required	Response
1	5, 5.2	The bidder should have an average annual turnover of Rs. 50 lakhs in each of the last three financial years i.e. 2014-15, 2015-16 and 2016-17. The copies of Audited Annual Accounts for last three years to be submitted along with the bid [Financial Years of 2014-15, 2015-16 and 2016-17]. If 2016-17 Financial Statements of any bidder is unaudited then the Audited Financial Statements of 2013-14 along with an undertaking letter from the bidder that the 2016-17 Statements are not audited is to be submitted.	request for annual turn over of Rs. 40 lakh	Please refer Addendum & Corrigendum
2	5, 5.5	**If Type-A & Type-B devices are from same OEM** The OEM (by OEM or its channel partner) shall have successfully completed the supply to PSU / Government Organization / Banks / Educational institutions [Financial Years of 2014-15, 2015-16 and 2016-17] • at least 80% of the tender quantity (420 nos.) of Biometric devices in one financial year during last three years out of which one order shall be of 50% of the tender quantity (263 nos.). **OR** • at least 60% of the tender quantity (315 nos.) of Biometric devices in each of two financial year during last three years out of which two order shall be of 33% of the tender quantity (173 nos.). **If Type-A & Type-B devices are from different OEM** **OEM Criteria for Type-A** The OEM (by OEM or its channel partner) shall have successfully completed the supply to PSU / Government Organization / Banks / Educational institutions [Financial Years of 2014-15, 2015-16 and 2016-17] • at least 80% of the tender quantity (200 nos.) of Biometric devices in one financial year during last three years out of which one order shall be of 50% of the tender quantity (125 nos.). **OR** at least 60% of the tender quantity (150 nos.) of Biometric devices in each of two financial year during last three years out of which two order shall be of 33% of the tender quantity (83 nos.). **OEM Criteria for Type-B** The OEM (by OEM or its channel partner) shall have successfully completed the supply to PSU / Government Organization / Banks / Educational institutions [Financial Years of 2014-15, 2015-16 and 2016-17] • at least 80% of the tender quantity (220 nos.) of Biometric devices in one financial year during last three years out of which one order shall be of 50% of the tender quantity (138 nos.). **OR** at least 60% of the tender quantity (165 nos.) of Biometric devices in each of two financial year during last three years out of which two order shall be of 33% of the tender quantity (91 nos.).	Maximum bidder will quote same OEM for both Machines, We request you please reduce the quantity so that more number of technically strong bidder can participate in this tender. We request you if OEM is same for Type A and Type B Machines, please ask for One Supply order of 170 nos. Or Two Supply order of 100 nos. or One Supply order of 80 nos.	Please refer Addendum & Corrigendum

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3	3.3, 3	**Card Supply & Printing:** The bidder shall be required to supply the cards meeting the minimum specification for issuance to the enrolled employees. The printing of the card is also within the scope of the agency. The agency will setup the card printing facility at SMC at the enrollment center till the complete rollout of the devices. Post this, the card printing support to be provided offline wherein necessary details for card printing will be provided to the bidder and the printed cards to be provided by the bidder within 5 working days.	1. Kindly confirm the Artwork if any. 2. With lamination or without. 3. Single or double sided. 4. Excel sheet to be provided from the Authority. 5. Lanyard/card clip required yes/No. 6. Lanyard printing yes/No. 7. Card holder yes/No	RFP Terms Prevail
4	4.4.2	Employee Enrollment Module will provide functionality for enrolling new employee and managing existing employees. Indicative list of requirements for the module is as under:	FP/FACE de-duplication method is required to implement for Centralized enrolment.	Please Refer 4.4.2 point 11
5	4.4.4	SMC has outsources various activities including O&M services. As part of the service, the contractor is required to deploy specific manpower. SMC also wishes to get track of the availability of these manpower. Indicative list of requirements for the module is as under:	We are going to provide cards, do we need to differentiate Card by colors?

Contract employees are keep changing, so is it required to provide photo printed cards or normal cards are file with personal information. | RFP Terms Prevail |
| 6 | 4.4 4.1 | Facility to create new entity / company/ contractor with contract details (contract start date, end date, zone, wards, work order no., project code, etc.) | Contractor can access the module YES/NO

Is there any recruitment process? | SMC will share the details with successful bidder |
7	4.4.8.1	Each card should have unique number and the same should be mapped with the individual employee number.	Employee ID : Please mention the digit and type	Rightnow, SMC employee number is of 5 digit and its integer only
8	4.4.11.6	The solution should have capability to integrate with Email and SMS gateway to send Email and SMS. SMC will provide email and SMS gateway with necessary api. SMS and Email gateway integration will be the responsibility of bidder.	SMS Template verification to be managed by SMC as they are offering SMS/EMAIL Getway	SMC will provide API of SMS gateway. Bidder has to succesfully integrate with Time Attendance System
9	4.4.12.1	Software must be based on leading and proven RDBMS. The RDBMS must be either MS SQL, Oracle, Postgres or MySQL.	MSSQL ENTERPRISE LICENSE IS REQUIRED	Yes, SMC ownes Enterprise License of MSSQL
10	4.4.13.1	The solution shall be hosted in SMC data center. SMC will provide the server to host the application and database. The selected bidder shall be required to install and configure the required database. The integrated data from all Attendance Devices installed at various location should be available in a central database on a central server located at SMC datacenter i.e. all devices/application components should use a central database to store data. The data should be stored in such a way that whenever required it can be queried and made available in report format. The data should be stored in such a way that whenever required it can be queried and made available in report format.	Super Admin Rights required for hosting, configuration, training and testing.

Access right for all system components. | SMC will share the details with successful bidder |