Addendum & Corrigendum-1 Request for Proposal

For

Implementation of Leased Line/MPLS/Dark Fiber for SMC Locations Connected Surat Project – Part 2

RFP No.: SSCDL-ConnectedSurat-LL-RFP-01-2017

Last date for Online Price Bid Submission: 12.07.2017



Invited by
Surat Smart City Development limited
115, Smart City Cell, Surat Municipal Corporation,
Muglisara, Main Road, Surat - 395003, Gujarat.



Surat Smart City Development Limited ADDENDUM AND CORRIGENDUM-1

RFP No.: SSCDL-ConnectedSurat-LL-RFP-01-2017

The Bidders are requested to take note of the following changes made in the RFP documents, which are to be taken in to account while submitting the RFP. They shall be presumed to have done so and submitted the RFP accordingly.

- This Addendum and Corrigendum-1 shall be the part of the RFP documents.
- All items specified in this Addendum and Corrigendum-1 supersede relevant items to that
 effect as provided in the original RFP documents. All other specifications, terms and
 conditions of the original RFP document shall remain unchanged.
- The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum-1 shall be considered to remain unchanged as per the terms and conditions mentioned in the original RFP documents.
- The "Section 6: Pre-Qualification/Eligibility Criteria", "Section 12.9 TQ_6: Affidavit" and "Section 13.2 Commercial Bid Format" has been revised and appended in this Addendum and Corrigendum document. The bidders are required to use this section instead of original bid's relevant section as it supersedes the same.
- Please read all changes across the RFP as applicable. The above changes is also valid for draft Master Service Agreement mentioned in RFP.

Please note that with respect to tendering schedules, the following changes have been effected: **a.** Change in RFP Submission Dates

Particular **Current Dates Proposed Dates Online Price Bid** To be submitted online only on To be submitted online only **End Date** https://smc.nprocure.com on on https://smc.nprocure.com or before 28/06/2017 up to on or before **12/07/2017 up** 18:00 hrs to 18:00 hrs **Technical Bid** In sealed envelope strictly by In sealed envelope strictly by Submission (in Hard RPAD/Postal Speed Post on or RPAD/Postal Speed Post on or Copy) along with EMD before 01/07/2017 up to 18:00 before 15/07/2017 up to & Bid fee hrs. to the ant, Surat **18:00 hrs.** to the Chief Municipal Corporation, Accountant, Surat Municipal

Muglisara, Surat – 395003,

Gujarat.

Corporation, Muglisara, Surat

- 395003, Gujarat.



#	Tender Reference	Existing Clause	Amended / New Clause
1.	Section 6	Pre-Qualification/Eligibility Criteria	Please refer Annexure I for revised Pre-Qualification Criteria
2.	Section 7.22- Evaluation of Commercial Bids and Selection Method	 SSCDL/SSCDL will award the Contract to the Bidder based on Lowest Quoted price (L1) quoted for the Leased Line/MPLS VPN/Dark Fiber and ILL respectively. No additional cost in any form will be entertained by SSCDL during the contract period. SSCDL/SMC may award the contract to single bidder or multiple bidders based on the L1 discovered for ILL, Leased Lines/MPLS or and Dark Fiber 	 SSCDL/SSCDL will award the Contract to the Bidder based on Lowest Quoted price (L1). The L1 will be selected separately for ILL (Schedule 1) and MPLS/LL/Dark Fiber (Schedule 2/ Schedule 3). Distinct bidders maybe appointed for ILL (upto 2 vendors may be selected in order to meet the redundancy requirements) and MPLS/LL/Dark Fiber in case unique bidders emerge as L1.
3.	Section 7.24- Quantity Variation	Number of locations - SSCDL at their discretion can increase / decrease / terminate the number of locations/links/Bandwidth after the signing of the Agreement and adjust the payments proportionately. The quoted rate will remain firm for all bandwidth quoted in this RFP. The successful bidder shall not object to the upward or downward variation in quantity requirements.	Number of locations - SSCDL/ SMC at their discretion can increase / decrease / terminate the number of locations/links/Bandwidth after the signing of the Agreement and adjust the payments proportionately. The decrease / termination of the number of locations/links/Bandwidth after the signing of the Agreement shall not be more than 30% of quantity quoted after subtracting temporary locations (154 BRTS stations + 138 Traffic Junction on Corridor).
			The quoted rate will remain firm for all bandwidth quoted in this RFP. The successful bidder shall not object to the upward or downward variation in quantity requirements.
4.	Section 7.25, Performance Bank Guarantee	 This Performance Bank Guarantee will be for an amount equivalent to 10% of contract value. All charges whatsoever such as premium, commission, etc. with respect to the Performance Bank Guarantee shall be borne by the bidder. The successful bidder shall maintain a valid and binding Performance Guarantee for a period of six months after the expiry of the Contract Period ("Validity Period") 	 This Performance Bank Guarantee will be for an amount equivalent to 10% of one year Contract value with a validity period of 7 years. All charges whatsoever such as premium, commission, etc. with respect to the Performance Bank Guarantee shall be borne by the bidder. The successful bidder shall maintain a valid and binding Performance Guarantee for a period of six months after the expiry of the Contract Period ("Validity Period")
5.	Section 7.27	Price Fall	This clause stands deleted
6.	Section 8, Clause 8.3	Mean Time To Resolve (MTTR)	This SLA Clause stands deleted
7.	Section 9- Payment Schedule and Milestones	4. The contract period of 7 years are considered from the Go-Live date of 1st Request Order. The payment of subsequent Request Orders will be made from the Go-Live date of that request order till the remaining years of the Contract period i.e. 7 years	4. The payments will be made to the bidder on pro-rata basis on successful PAT of the leased line links commissioned at branch locations. Commensurately, SLAs will be applicable to the bidders based on PAT of leased line links.



#	Tender Reference	Existing Clause	Amended / New Clause
			For the aggregated bandwidth at the DC, the payment liability will start only after Go-Live of the Request Order and payment will be in proportion considering the aggregated bandwidth of the nodes provisioned under Request Orders.
8.	Section 10.15- Annexing of new office location	Bidder is required to implement and commission the location within 4 weeks from the date of work order.	Bidder is required to implement and commission the location (where bandwidth requirements is below 5 Mbps) within 4 weeks from the date of work order. For locations where bandwidth required is 5 Mbps and above, Bidder is required to implement and commission the location within 6 weeks from the date of work order.
9.	Section 10.21- Change Requests (Rate Contract)	It has been observed that there is a considerable price reduction in cost of Domestic and Internet bandwidth during last few years. Hence, SMC/SSCDL will review the prices at end of every year and Service Provider is required to match the prevailing market prices as per TRAI regulations.	This clause stands deleted
10.	Section 12.9	TQ_6: Affidavit	Please refer Annexure II for revised Affidavit
11.	Section 13.2	Commercial Bid Format	Please refer Annexure III for revised Commercial Bid Format
12.	Section 14- Master Service Agreement	22. Miscellaneous c)Sub Contract All the personnel working on the project and having access to the Servers / data should be on payroll of the Service Provider. Sub-contracting / out sourcing would be allowed only for work like - Passive Networking & Civil Work during implementation, - FMS staff for non- IT support during post-implementation - Services delivered by the respective Product Vendors / OEMs	22. Miscellaneous c)Sub Contract All the personnel working on the project and having access to the Servers / data should be on payroll of the Service Provider. Sub-contracting / out sourcing would be allowed only for work like Passive/Active Equipment and Civil Work during implementation Network monitoring and FMS Services delivered by the respective Product Vendors / OEMs



Annexure I: Revised Pre-Qualification Criteria

${\bf 6.\ Pre-Qualification/Eligibility\ Criteria}$

The Pre-Qualification Criteria for the selection of the Service Provider are given below.

#	Pre-Qualification Criteria	Proof Document Required
1.	Bidder should be a company registered under Companies Act, 1956 or Companies Act, 2013 should have been operating for the last three years as on the bid issuance date.	Certificate of incorporation/Registration and relevant certificate for change of name (if required) must be attached.
2.	Bidder must be in business of providing Point to Point/Multi Point Leased Line/MPLS VPN/Dark Fiber/Internet Leased Line connectivity for at least 3 years from the date of release of this tender.	Copy of work order / Completion certificate/ Contract / performance certificate issued by client specifying clearly Bidders Name, details of Work, Time Period with Date of issue of respective document
3.	For Leased Line/MPLS VPN services The bidder should have a valid Unified License (All Services) or Unified Access Service License (UASL) (Service Area-wise) or National Long Distance License from Govt. of India. Or/And For Dark Fiber network The bidder should have a valid IP1 License along with UL/VNO/ULVNO or any other license as mandated by any government regulatory authority (DoT/TRAI) to	- Copy of valid Licenses to be submitted - TQ_6: Affidavit as per Section-12.9 (Document must be mentioned clearly with name of bidder, Licence category (UL/UASL/NLD/ISP A/IP 1/ULVNO/etc.), date of issue and validity from Govt. of India)
	provide the services on dedicated Dark Fiber Network. For Internet services The bidder should have a valid Unified License (All Services) or Unified Access Service License (UASL) (Service Area-wise) or Class 'A' ISP License from Govt. of India to provide the Internet services. Note 1. All Licenses should be valid as on date of submission of the bid	
	2. The bidder must ensure that the Link/Connectivity/Solution offered is in compliance with the regulations as laid by Government of India in respect of such links/ network/ services/ Solution. The undertaking as per section 11 to be submitted in this regard.	
4.	The bidder must have office in Surat with sufficient technical personnel to provide 24* 7* 365 customer support and must have Network operating Center (NOC) in India. The bidder should have single Toll Free number for all the call logging and status update	Detail of Surat Office and NOC with address proof. Details of Toll Free Number
5.	Bidder should have a minimum average annual turnover of Rs. 15 crores for last three financial years i.e. FY 2015-16, FY 2014-15, FY 2013-14 Note: For a 50% or above subsidiary, parent company average annual turnover would be considered for evaluation purposes.	Copy of the Audited Profit and Loss statement and statutory auditor / CA certificate from a regarding turnover. The certificate should be originally signed or notarized Support letter from parent or group company or group companies and its subsidiaries to be provided



#	Pre-Qualification Criteria	Proof Document Required
6.	Bidder should have a positive net worth as on 31st March 2016	Certificate from the statutory auditor / CA towards positive net worth of the company
	Note: For a 50% or above subsidiary, parent company net worth will be considered for evaluation purposes.	Support letter from parent or group company or group companies and its subsidiaries to be provided
7.	Bidder should be registered for Service Tax and Income Tax in India	Service Tax Registration PAN Card
8.	Bidder should not be blacklisted or debarred by any Government / PSU in India at the time of submission of the bid.	Declaration letter by bidder as per format given in the RFP document



Annexure II Revised Format for Affidavit

12.9 TQ 6: Affidavit

(Note: The affidavit format as indicated above to be furnished on non-judicial stamp paper of INR 100 and duly notarized)

Name of work:

- I, the undersigned, do hereby certify that all the statements made in the required attachments are true and correct. I also understand that in case of wrongful / false information, Surat Smart City Development Ltd (SSCDL) or Surat Municipal Corporation (SMC) is entitled to take any civil and criminal punitive action against me/us.
- The undersigned also hereby certifies that neither our firm M/s. _____ nor any of its constituents partners have abandoned any work in India nor any contract awarded to us has been rescinded during last five years, prior to the date of this bid.
- I/We the undersigned, hereby declare that the services and link/connectivity offered (Leased Line/MPLS/Dark Fiber/ILL to SMC / SSCDL) by us as part of our bid are in compliance with all rules / guidelines/regulations laid down by Government of India and its statutory bodies (DoT / TRAI / etc.)
- I/We further under take that our company is authorised to provide the same as per the norms laid down by the statutorily authority of India.
- I/We further under take that in case of change in the rules/guidelines/regulations laid down by Government of India and its statutory bodies (DoT / TRAI / etc.), I/We will do the needful to make our services in compliance of the same.
- I/We further under take that our company is authorised to provide the same as per the norms laid down by the statutorily authority of India (DoT / TRAI).
- We further ensure that we would be held fully responsible for compliance of such above norms and would be fully responsible for violations if any with regards to such norms and SMC/SSCDL will have all rights to reject our bids and take actions including but not limited termination and blacklisting of our organisation.
- The undersigned hereby authorize(s) and request(s) any bank, person, authorities, government or public limited institutions, firm or corporation to furnish pertinent information deemed necessary and requested by the SMC/SSCDL to verify our statements or our competence and general reputation etc.
- The undersigned understands and agrees that further qualifying information may be requested and agrees to furnish any such information at the request of the SMC/SSCDL.
- The SSCDL and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the statements, documents and information submitted in connection with this bid and to seek clarification from our bankers and clients regarding any financial and technical aspects. This Affidavit will also serve as authorization to any individual or authorized representative to any institution referred to in the supporting information to provide such information deemed necessary and requested by representative of SMC/SSCDL to verify statements and information provided in the RFP or with regard to the resources, experience and competence of the Applicant.

Signed by the Authorized Signatory of the firm				
Title of the office:				
Name of the firm:				
Date:				



Annexure III Revised Commercial Bid Format

13.2 Commercial Bid Format

[Note: Price Bid is to be submitted online only. The Price Bid if submitted physically along with Technical Bid leading to revelation of prices before the due date of opening of the Price Bid will lead to disqualification.]

Supply, Installation and Commissioning of Leased Lines /MPLS/Dark Fiber & Internet Bandwidth

	Schedule-IA: Internet Bandwidth					
#	Location	Internet Bandwidth Requirement (Mbps)	Rate / Year	Total Rates (W/o Taxes)	Tax (%)	Total Amount with Taxes
A	В	C	D	E=D*7	F	G= E*(100+F)%
1	Command and Control Center / Datacenter	500				
	Total					

- 1. Bandwidth requirement mentioned is indicative in nature. The actual quantity may vary at the time of implementation.
- 2. The rates should be exclusive of all taxes. The applicable taxes should be quoted separately in appropriate column
- 3. All rates/Amount should be quoted in INR

	Schedule-IB: Rate contract for Internet Bandwidth				
#	Internet Bandwidth Requirement (Mbps)	Rate / Year	Total Rates (W/o Taxes)	Tax (%)	Total Amount with Taxes
A	В	C	D=C*7	E	F= D*(100+E)%
1.	100				
2.	200				
3.	600				
4.	750				
5.	900				



	Schedule-IB: Rate contract for Internet Bandwidth					
#	Internet Bandwidth Requirement (Mbps)	Rate / Year	Total Rates (W/o Taxes)	Tax (%)	Total Amount with Taxes	
A	В	C	D=C*7	E	F= D*(100+E)%	
6.	1000					
7.	1500					
8.	8. 2000					
	Total					

- 1. Above table will not be considered for L1 calculation
- The rates should be exclusive of all taxes. The applicable taxes should be quoted separately in appropriate column
 All rates/Amount should be quoted in INR

	Schedule-IIA: Leased Lines/MPLS for City Wide Network					
#	Leased Lines / MPLS Bandwidth (Mbps)	Locations	Rate / Year	Total Rates (W/o Taxes)	Tax (%)	Total Amount with Taxes
A	В	С	D	E=C*D*7	F	G= E*(100+F)%
1	2	448				
2	5	281				
3	10	87				
4	20	7				
5	30	1				
6	40	1				
7	50	6				
8	100	1				
9	1,000	1				



	Schedule-IIA: Leased Lines/MPLS for City Wide Network					
#	Leased Lines / MPLS Bandwidth (Mbps)	Locations	Rate / Year	Total Rates (W/o Taxes)	Tax (%)	Total Amount with Taxes
A	В	C	D	E=C*D*7	F	G= E*(100+F)%
10	Aggregated Bandwidth for Hub Location DC/CCC (Minimum 5 Gbps)	1				
		Total				

Note:

- 1. Bandwidth requirement mentioned is indicative in nature. The actual quantity may vary at the time of implementation.
- 2. Bidder is required to provide the connectivity for 154 BRTS stations (2 Mbps) & 138 junctions (2Mbps- 102 Nos., 5Mbps 27 Nos., 10 Mbps 9 Nos.) which are part of above Quantity only till the time OFC Project is rolled out. Post that SMC/SSCDL shall decide whether to continue or discontinue the same
- 3. The rental cost should be exclusive of UPS and Network Rack. The same cost should be included in Schedule II B
- 4. The rates should be exclusive of all taxes. The applicable taxes should be quoted separately in appropriate column
- 5. All rates/Amount should be quoted in INR
- 6. Bidder may quote either for Schedule II or Schedule III or both

	Schedule-IIB: Rental Charges for Racks & UPS for 7 Yrs					
				Total Rates	Tax	Total Amount with
#	Items	Qty	Rate / Year	(W/o Taxes)	(%)	Taxes
A	В	C	D	E=C*D*7	F	G= E*(100+F)%
1	12 U Racks , UPS & Earthing	362				
	Total					

- 1. The quantity mentioned above is indicative in nature and may vary at the time of implementation. SMC/SSCDL will place the order (as part of Request Order) to the Service Provider as per the requirement.
- 2. The rates should be exclusive of all taxes. The applicable taxes should be quoted separately in appropriate column



3. All rates/Amount should be quoted in INR

	Summary of Project Estimation for Leased Lines /MPLS for City Wide Network				
#	Price Bid Schedule	Total Amount (W/o Tax)			
1	Schedule-IIA: Leased Lines /MPLS for City Wide Network				
2	Schedule-II B: Rate for UPS & Network Rack				
	Total				

Schedule-III A: Dark Fiber for City Wide Network						
#	Leased Lines / MPLS Bandwidth (Mbps)	Locations	Rate / Year	Total Rates (W/o Taxes)	Tax (%)	Total Amount with Taxes
A	В	C	D	E=C*D*7	F	G= E*(100+F)%
1	100	824				
2	1,000	9				
3	Aggregated b/w = 8 x 10G Ports (Minimum Requirement)	1				

- 1. Bandwidth requirement mentioned is indicative in nature. The actual quantity may vary at the time of implementation.
- 2. Bidder is required to provide the connectivity for 154 BRTS stations & 138 junctions which are part of above Quantity only till the time OFC Project is rolled out. Post that SMC/SSCDL shall decide whether to continue or discontinue the same
- 3. The rental cost should be exclusive of UPS and Network Rack. The same cost should be included in schedule III B
- 4. The rates should be exclusive of all taxes. The applicable taxes should be quoted separately in appropriate column
- 5. All rates/Amount should be quoted in INR
- 6. Bidder may quote either for Schedule II or Schedule III or both



Schedule-IIIB: Rental Charges for Racks & UPS for 7 Yrs						
		Qty	Rate / Year	Total Rates	Tax	Total Amount with Taxes
#	Items			(W/o Taxes)	(%)	
A	В	C	D	E=C*D*7	F	G= E*(100+F)%
1	12 U Racks , UPS & Earthing	362				
	Total					

- The quantity mentioned above is indicative in nature and may vary at the time of implementation. SMC/SSCDL will place the order (as part of Request Order) to the Service Provider as per the requirement. The ownership of racks shall be of SMC /SSCDL
 The rates should be exclusive of all taxes. The applicable taxes should be quoted separately in appropriate column
- 3. All rates/Amount should be quoted in INR

Summary of Project Estimation for Dark Fiber for City Wide Network					
#	Price Bid Schedule	Total Amount (W/o Tax)			
1	Schedule-IIIA: Dark Fiber for City Wide Network				
2	Schedule-IIIB: Rate for UPS & Network Rack				
	Total				