

## Addendum and Corrigendum-2

RFP for Selection of System Integrator for Implementation of Enterprise Resource Planning System



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# Surat Smart City Development Limited

## ADDENDUM AND CORRIGENDUM-2

**RFP No.: SSCDL-ERP-RFP-02-2017**

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The Bidders are requested to take note of the following changes made in the RFP document, which are to be taken in to account while submitting the RFP. They shall be presumed to have done so and submitted the RFP accordingly.

- This Addendum and Corrigendum shall be the part of the RFP documents.
- Content specified in this Addendum and Corrigendum supersede relevant content to that effect as provided in the original RFP documents. All other specifications, terms and conditions of the original RFP document shall remain unchanged.
- The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum shall be considered to remain unchanged as per the terms and conditions mentioned in the original RFP documents.
- Bidders shall read and consider following points, which shall be a part of the RFP documents.

Highlighted Color	What does it indicate?
No highlight	Indicates content as per original RFP document
Highlighted in Blue	Indicates amendment as per this Addendum and Corrigendum-1
Highlighted in Green	Indicates amendment as per this Addendum and Corrigendum-2

## Addendum and Corrigendum-2

RFP for Selection of System Integrator for Implementation of Enterprise Resource Planning System



### I. Changes with respect to RFP Schedule

Please note that with respect to tendering schedules, the following changes have been effected. Bidders are requested to take note of the same and adhere to the dates specified hereunder with regards to Price Bid Submission and Technical Bid Submission:

Particular	Current Dates	Proposed Dates
<b>Price Bid Submission</b>	To be submitted online only on <a href="https://smc.nprocure.com">https://smc.nprocure.com</a> on or before <b>27/10/2017</b> up to 18:00 hrs.	To be submitted online only on <a href="https://smc.nprocure.com">https://smc.nprocure.com</a> on or before <b>09/11/2017</b> up to 18:00 hrs.
<b>Technical Bid Submission (in Hard Copy)</b> Filled-in Technical Bid along with Bid Fee, EMD, Solvency Certificate and other documents.	In sealed envelope strictly by RPAD/Postal Speed Post on or before <b>02/11/2017</b> up to 18:00 hrs. to the Chief Accountant, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat.	In sealed envelope strictly by RPAD/Postal Speed Post on or before <b>15/11/2017</b> up to 18:00 hrs. to the Chief Accountant, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat.



## II. Other Changes

Sr. No.	Tender Reference	Existing Clause	Amended / New Clause																																																						
1	2.6.3.1 Payment schedule for license cost  Page no 77	2.6.3.1 Payment schedule for license cost: a. Payment 95% on respective product installation certified by SI on completeness, validity and correctness of the product installed. b. 5% after Release-1 UAT signoff	2.6.3.1 Payment schedule for license cost: SMC will purchase only subset of product licenses during the implementation phase and residual quantities at the time of UAT/Go-live. The quantity of such licenses will be decided with mutual agreement however the decision of SMC will be final in this regard. a. Payment of 90% of license cost will be on respective product license supply b. Payment of 5% on respective product installation certified by SI on completeness, validity and correctness of the product installed or within 30 days of license supply whichever is earlier c. 5% after UAT signoff																																																						
	2.6.3.2 SI Implementation cost  Page no 76	2.6.3.2 SI Implementation cost All Key Deliverables mentioned in section 2.4 need to be signed off by SMC/ SSCDL and will be prerequisite for completion of the milestone. All the deliverables need to be submitted along with signoff report in hard copy. SMC/ SSCDL will provide sign-off as quickly as possible with maximum time of 20 working days after any queries raised are resolved by the bidder satisfactorily. <table border="1" data-bbox="383 991 1232 1294"> <thead> <tr> <th>Milestone #</th> <th>Release 0</th> <th>Release 1</th> </tr> </thead> <tbody> <tr><td>Milestone 0</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 1</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 2</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 3</td><td>4.5 %</td><td>4.5 %</td></tr> <tr><td>Milestone 4</td><td>-</td><td>-</td></tr> <tr><td>Milestone 5</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 6</td><td>4.5 %</td><td>4.5 %</td></tr> <tr><td><b>Total</b></td><td><b>45%</b></td><td><b>45%</b></td></tr> </tbody> </table> <p><b>Note:</b> The remaining 10% of the implementation cost will be split in to four equal parts of 2.5% each and the same will be paid on successful completion of support for the Year-3, Year-4, Year-5 and Year-6.</p> This % implies the percentage of total implementation cost as specified by the vendor.	Milestone #	Release 0	Release 1	Milestone 0	9 %	9 %	Milestone 1	9 %	9 %	Milestone 2	9 %	9 %	Milestone 3	4.5 %	4.5 %	Milestone 4	-	-	Milestone 5	9 %	9 %	Milestone 6	4.5 %	4.5 %	<b>Total</b>	<b>45%</b>	<b>45%</b>	2.6.3.2 SI Implementation cost All Key Deliverables mentioned in section 2.4 need to be signed off by SMC/ SSCDL and will be prerequisite for completion of the milestone. All the deliverables need to be submitted along with signoff report in hard copy. SMC/ SSCDL will provide sign-off as quickly as possible with maximum time of 20 working days after any queries raised are resolved by the bidder satisfactorily. <table border="1" data-bbox="1258 991 2107 1294"> <thead> <tr> <th>Milestone #</th> <th>Release 0</th> <th>Release 1</th> </tr> </thead> <tbody> <tr><td>Milestone 0</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 1</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 2</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 3</td><td>4.5 %</td><td>4.5 %</td></tr> <tr><td>Milestone 4</td><td>-</td><td>-</td></tr> <tr><td>Milestone 5</td><td>9 %</td><td>9 %</td></tr> <tr><td>Milestone 6</td><td>4.5 %</td><td>4.5 %</td></tr> <tr><td><b>Total</b></td><td><b>45%</b></td><td><b>45%</b></td></tr> </tbody> </table> <p><b>Note:</b> The remaining 10% of the implementation cost will be split in to four equal parts of 2.5% each and the same will be paid post successful completion of hypercare period on a quarterly basis.</p> This % implies the percentage of total implementation cost as specified by the vendor.	Milestone #	Release 0	Release 1	Milestone 0	9 %	9 %	Milestone 1	9 %	9 %	Milestone 2	9 %	9 %	Milestone 3	4.5 %	4.5 %	Milestone 4	-	-	Milestone 5	9 %	9 %	Milestone 6	4.5 %	4.5 %	<b>Total</b>	<b>45%</b>	<b>45%</b>
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		Monthly Progress Reports/MIS to be submitted every month or as and when desired by SMC indicating the activities remaining/completed and progress as against the scheduled tasks / activities								Monthly Progress Reports/MIS to be submitted every month or as and when desired by SMC indicating the activities remaining/completed and progress as against the scheduled tasks / activities							
6.3 EVALUATION OF PRICE PROPOSAL	<b>Description</b>	<b>Year</b>							<b>Description</b>	<b>Year</b>							
		Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7		
	<b>Implementation Cost</b>	45%	45%	2.5%	2.5%	2.5%	2.5%		<b>Implementation Cost</b>	45%	45%	10%					
	<b>Annual Support Cost for first three years with required mandatory onsite presence (defined under PGLS section) supported by offshore team</b>		34%	33%	33%				<b>Annual Support Cost for first three years with required mandatory onsite presence (defined under PGLS section) supported by offshore team</b>		34%	33%	33%				
	<b>Annual support cost post first three years with optimum mix of onsite and offshore resources</b>					34%	33%	33%	<b>Annual support cost post first three years with optimum mix of onsite and offshore resources</b>					34%	33%	33%	
	<b>Annual Technical Support charges for COTS ERP OEM for 7 years (if any)</b>	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	<b>Annual Technical Support charges for COTS ERP OEM for 7 years (if any)</b>	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	
	<b>Annual Technical Support charges for other OEM(s) for 7 years (if any)</b>	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	<b>Annual Technical Support charges for other OEM(s) for 7 years (if any)</b>	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	14.3%	
	<b>Email Exchange &amp; Collaboration tool for 1000 users</b>	95%	5%						<b>Email Exchange &amp; Collaboration tool for 1000 users</b>	95%	5%						
<b>Software and Product License Cost</b>	95%	5%						<b>Software and Product License Cost</b>	95%	5%							