

## Addendum and Corrigendum-4

RFP for Selection of System Integrator for Implementation of Enterprise Resource Planning System



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# Surat Smart City Development Limited

## ADDENDUM AND CORRIGENDUM-4

### RFP No.: SSCDL-ERP-RFP-02-2017

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The Bidders are requested to take note of the following changes made in the RFP document, which are to be taken in to account while submitting the RFP. They shall be presumed to have done so and submitted the RFP accordingly.

- This Addendum and Corrigendum shall be the part of the RFP documents.
- Content specified in this Addendum and Corrigendum supersede relevant content to that effect as provided in the original RFP documents. All other specifications, terms and conditions of the original RFP document shall remain unchanged.
- The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum shall be considered to remain unchanged as per the terms and conditions mentioned in the original RFP documents.
- Bidders shall read and consider following points, which shall be a part of the RFP documents.

Highlighted Color	What does it indicate?
No highlight	Indicates content as per original RFP document
Highlighted in Blue	Indicates amendment as per this Addendum and Corrigendum-4

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### I. Changes with respect to RFP Schedule

Please note that with respect to tendering schedules, the following changes have been effected. Bidders are requested to take note of the same and adhere to the dates specified hereunder with regards to Price Bid Submission and Technical Bid Submission:

Particular	Current Dates	Proposed Dates
<b>Price Bid Submission</b>	To be submitted online only on <a href="https://smc.nprocure.com">https://smc.nprocure.com</a> on or before <b>16/11/2017</b> up to 18:00 hrs.	To be submitted online only on <a href="https://smc.nprocure.com">https://smc.nprocure.com</a> on or before <b>28/11/2017</b> up to 18:00 hrs.
<b>Technical Bid Submission (in Hard Copy)</b> Filled-in Technical Bid along with Bid Fee, EMD, Solvency Certificate and other documents.	In sealed envelope strictly by RPAD/Postal Speed Post on or before <b>22/11/2017</b> up to 18:00 hrs. to the Chief Accountant, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat.	In sealed envelope strictly by RPAD/Postal Speed Post on or before <b>04/12/2017</b> up to 18:00 hrs. to the Chief Accountant, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat.



## II. Other Changes

#	Tender Reference	Existing Clause	Amended / New Clause
1.	2.1 TO-BE SCENARIO ENVISAGED FOR SMC  Page No 13	<p>2.1 TO-BE SCENARIO ENVISAGED FOR SMC To be benefitted from the efficiencies of different departments and to have consistent processes throughout the organization, there is a need to go for an integrated system used across the organization. Also with a vision to move towards less paper function, reduce dependency on file movement and benefit from globally accepted business processes SMC is going for an ERP implementation. ERP will be a critical component of the e-Governance initiative at SMC and shall support various initiatives taken by the Government of India like Digital India, Smart Cities, Open Data, etc. (e.g., online filing, payments, Aadhar enablement etc.). The solution proposed should have capabilities to integrate with such initiatives for which necessary details and APIs will be provided for integration.</p> <p>Below is the To-Be component architecture for SMC. The applications under ERP system integrator (SI) scope are broadly divided into three categories:</p> <ol style="list-style-type: none"> <li>ERP Off-The-Shelf Core Modules</li> <li>ERP Off-The-Shelf Citizen services and Revenue collection</li> <li>E-office applications using DMS and BPM</li> </ol> <p>ERP Off-The-Shelf Core Modules and ERP Off-The-Shelf Citizen services and Revenue collection should be from the same OEM.</p> <p>These will be implemented based on best IT processes and supported by productivity tools and integration engine. The high-level scope is marked by “Scope of ERP SI” in the overall component architecture (figure 1). The scope of the system integrator will include Project Preparation, Business blueprint, Realisation, Final Preparation, Go-Live and Hypercare Support, Release Management, L2 &amp; L3 support post implementation.</p>	<p>2.1 TO-BE SCENARIO ENVISAGED FOR SMC To be benefitted from the efficiencies of different departments and to have consistent processes throughout the organization, there is a need to go for an integrated system used across the organization. Also with a vision to move towards less paper function, reduce dependency on file movement and benefit from globally accepted business processes SMC is going for an ERP implementation. ERP will be a critical component of the e-Governance initiative at SMC and shall support various initiatives taken by the Government of India like Digital India, Smart Cities, Open Data, etc. (e.g., online filing, payments, Aadhar enablement etc.). The solution proposed should have capabilities to integrate with such initiatives for which necessary details and APIs will be provided for integration.</p> <p>Below is the To-Be component architecture for SMC. The applications under ERP system integrator (SI) scope are broadly divided into three categories:</p> <ol style="list-style-type: none"> <li>ERP Off-The-Shelf Core Modules</li> <li>ERP Citizen services and Revenue collection</li> <li>E-office applications using DMS and BPM</li> </ol> <p>For the ERP Citizen services and Revenue collection modules specified above in 2, the SI will be required to implement COTS product</p> <p>These will be implemented based on best IT processes and supported by productivity tools and integration engine. The high-level scope is marked by “Scope of ERP SI” in the overall component architecture (figure 1). The scope of the system integrator will include Project Preparation, Business blueprint, Realisation, Final Preparation, Go-Live and Hypercare Support, Release Management, L2 &amp; L3 support post implementation.</p>
2.	3.11.2.3. Clause, Page No 87	<p>3.11.2.3. The lead bidder will be responsible for implementing COTS Solutions (ERP Off-The-Shelf Core Modules and ERP Off-The-Shelf Citizen services and Revenue collection) along with its own man power (deployed man power for COTS ERP Off-The-Shelf Core Modules and ERP Off-The-Shelf Citizen services and Revenue collection implementation and support must be on the payroll of lead bidder) deployed onsite for the implementation and support purpose throughout the contract period. Consortium partner (if any) can be used for implementing peripheral products and</p>	<p>3.11.2.3. The lead bidder will be responsible for implementing COTS ERP along with its own man power (deployed man power for COTS ERP implementation must be on the payroll of lead bidder) deployed onsite for the implementation. If required the optimum mix of resources from both prime bidder and consortium partner (if any) can be used for the post Hyper Care support period for COTS ERP provided that the consortium partner in such case it is authorized by COTS ERP OEM as support partner. In such cases, the project leader must be from the prime bidder to lead the</p>

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productivity tools, provided they are authorized by respective OEM as implementation partner for the same. Consortium partner can also be utilized for Gujarati language related dependencies and administrative tasks.

entire team during the contract period. Consortium partner (if any) can also be used for implementing and support of peripheral products and productivity tools, provided they are authorized by respective OEM as implementation partner for the same. Consortium partner can also be utilized for Gujarati language related dependencies and administrative tasks.

3. Appendix 2: CONTENT AND FORMAT OF PRICE PROPOSAL, Page No 153

Table-C: Total Charges Except License Cost for E-office applications using DMS and BPM covered in Clause 2.1.3						
#	Description	No. of units (a)	Unit	Unit Price (in INR) (b)	Quote of the Bidder (in INR) (a * b)	Amount in words
A	Implementation Cost	1	Lumpsum			
B	Annual Support Cost for first three years with required mandatory onsite presence (defined under PGLS section) supported by offshore team	3	Years			
C	Annual support cost post first three years with optimum mix of onsite and offshore resources	3	Years			
D	Annual Technical Support charges for OEM(s) for 7 years (if any)	7	Years			
E	Email Exchange & Collaboration tool for 1000 users	1000	Users			
<b>Total of Table-C</b>						

Table-C: Total Charges Except License Cost for E-office applications using DMS and BPM covered in Clause 2.1.3						
#	Description	No. of units (a)	Unit	Unit Price (in INR) (b)	Quote of the Bidder (in INR) (a * b)	Amount in words
A	Implementation Cost	1	Lumpsum			
B	Annual Support Cost for first three years with required mandatory onsite presence (defined under PGLS section) supported by offshore team	3	Years			
C	Annual support cost post first three years with optimum mix of onsite and offshore resources	3	Years			
D	Annual Technical Support charges for OEM(s) for 7 years (if any)	7	Years			
E	Email Exchange & Collaboration tool for 1000 users for 7 years	1000	Users			
<b>Total of Table-C</b>						

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4.	Appendix 2: CONTENT AND FORMAT OF PRICE PROPOSAL, Page No 154	<b>Table-D: Software and Product License Cost for COTS ERP Core modules and Other OEM Softwares</b>						<b>Table-D: Software and Product License Cost for COTS ERP Core modules and Other OEM Softwares with minimum validity of 7 years</b>							
		<b>Item</b>	<b>Description</b>	<b>No. of units (a)</b>	<b>Unit (e.g user count, lumsum, etc)</b>	<b>Unit Price (in INR) (b)</b>	<b>Quote of the Bidder (in INR) (a X b)</b>	<b>Amount In words</b>	<b>Item</b>	<b>Description</b>	<b>No. of units (a)</b>	<b>Unit (e.g user count, lumsum, etc)</b>	<b>Unit Price (in INR) (b)</b>	<b>Quote of the Bidder (in INR) (a X b)</b>	<b>Amount In words</b>
		1							1						
		2							2						
		3							3						
		4							4						
		5							5						
		6							6						
		7							7						
		8							8						
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		18							18						
		19							19						
		20							20						
		<b>Total of Table-D</b>							<b>Total of Table-D</b>						
		<i>Note: The bidder needs to provide details of the OEM Licenses and its components indicating the count and unit of the same in table above (The licenses for the Email Exchange &amp; Collaboration tool for 1000 users is already captured in Table-C and shall not be repeated here in Table-D).</i>							<i>Note: The bidder needs to provide details of the OEM Licenses and its components indicating the count and unit of the same in table above (The licenses for the Email Exchange &amp; Collaboration tool for 1000 users is already captured in Table-C and shall not be repeated here in Table-D).</i>						