

Pre-Bid Clarifications

#	RFP Section	RFP Page No.	Category	Sub-Category	Content in the RFP Requiring Clarification	Clarification Sought	Clarification by SSCDL
1	2	9	Notice Inviting Bid	Date Extension	Till 24.09.2019 up to 18:00 hrs	Please extend for seven days as we get the best rate for SMC and SSCDL.	Please refer to Addendum & Corrigendum 1
2	2	9	Notice Inviting Bid	Date Extension	Till 24.09.2019 up to 18:00 hrs	Please extend for 10 days as we get the best rate for SMC and SSCDL.	Please refer to Addendum & Corrigendum 1
3	2	9	Notice Inviting Bid	EMD	The bidder should pay EMD of Rs. 25, 00,000 (Rupees Twenty five lakhs only) whereby 50% amount shall be in the form of Demand Draft / Banker's Cheque in favour of "Surat Smart City Development Limited", from Nationalized or Scheduled bank and 50 % amount shall be in the form of Bank guarantee (BG) of any nationalized / scheduled banks with validity of 180 days from the date of Bid opening	The bidder should pay EMD of Rs. 25, 00,000 (Rupees Twenty five lakhs only) whereby 50% amount shall be in the form of Bank Guarantee (BG) of any nationalized / scheduled banks with validity of 180 days from the date of Bid opening	Query not clear
4	2	9	Notice Inviting Bid	EMD	EMD Amount The bidder should pay EMD of Rs. 25, 00,000 (Rupees Twenty five lakhs only) whereby 50% amount shall be in the form of Demand Draft / Banker's Cheque in favour of "Surat Smart City Development Limited", from Nationalized or Scheduled bank and 50 % amount shall be in the form of Bank guarantee (BG) of any nationalized / scheduled banks with validity of 180 days from the date of Bid opening	It is a standard practice globally and also in all Govt/PSU/Semi-Govt/Private entities to accept EMD in BG form for 100% value of EMD amount. Hence we request for tendering authority to accept EMD submission in BG ie Bank Guarantee for 100% value Rs 25 lakhs amount. Please clarify	No Change. RFP term prevails
5	3.4, 13.6	12 & 106	Project Background	BMS	Integrated Building management system will be implemented separately through different tender in the ICCC building for managing and monitoring building utilities, access, security etc. 13.6 Data Center Management System/Building Management System – The SI will be required to provide the standard Data Center Management System that enable to monitor and manage parameters related to PAC, fire	As per Both Clauses, these seems to be conflict to each other, kindly confirm whether we need to provision IBMS as part of this Project Requirement or Not? Because Specification for Data Center Mangement are given in Section 16.13 at RFP page no 250 & Line items for the same also given in Financial Format.	As mentioned in the RFP (3.4 & 13.6), there will be separate Data Center Management System/Building Management System for Data Center that enable to monitor and manage parameters related to PAC, fire alarm, water leak detection, rodent repellent system, access control etc. And the selected bidder is required to delivery the scope in this regard.

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					alarm, water leak detection, rodent repellent system,access control etc.		
6	4.3	17	Surat Network Schematic Diagram	Scope	The below diagram illustrate the network diagram for ICCC. All items including interconnects in orange colour are under scope of selected bidder under this RFP, the selected bidder will have to co-ordinate and integrate with all item in black colour. Selected bidder will be solely responsible for successful integration of all components.	Please clarify ICCC successful bidder has to integrate all black colour scope as depicted in schematic diagram. However functionality of ICCC (SLA) will in that case be entirely not defined due to any of these components down time. Kindly consider	Bidder has to integrate all black colour componets as depicted in schematic diagram. However, the downtime SLA attributed due to downtime of black color components which are not in scope of bidder will not be applicable to bidder.
7	4.3	17	Surat Network Schematic Diagram	Scope	The below diagram illustrate the network diagram for ICCC. All items including interconnects in orange colour are under scope of selected bidder under this RFP, the selected bidder will have to co-ordinate and integrate with all item in black colour. Selected bidder will be solely responsible for successful integration of all components.	Please let us know on all items which are in black. Make models etc.	The details will be shared with successful bidder
8	5	21	Bidder's Eligibility Criteria	Consortium	In case of Consortium only 2 partners are allowed including Prime Bidder	Kindly consider & allow max. 3 partner's including Prime Bidder. This will enable a healthy & competitive pricing. Please clarify	No change. RFP term prevails.
9	5	21	Bidder's Eligibility Criteria	Turnover	Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 100 crore from ICT based business for last three financial years i.e. FY 2017-18,FY 2016-17, 2015-16.In case of consortium, each partner should have minimum average turnover of Rs. 25 Cr	Sole Bidder / bidder /Any member in case of Consortium) should have a minimum average consolidated/ cumulative annual turnover of Rs. 100 crore from ICT or any Telecom sector based business for last three financial years i.e. FY2017-18,FY 2016-17, 2015-16. Please accept and confirm.	No change. RFP term prevails.
10	5	21	Bidder's Eligibility Criteria	Turnover	Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 100 crore from ICT based business for last three financial years i.e. FY 2017-18,FY 2016-17, 2015-16. In case of consortium, each partner should have minimum average turnover of Rs. 25 Cr.	Kindly relax turnover to Rs. 75 crore. We are one of the strong players in designing and implementing Smart City ICT solutions and intend to actively participate in this project. So request to change clause as below Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 75 crore from ICT based business for last three	Please refer to Addendum & Corrigendum 1

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						financial years i.e. FY 2018-19, 2017-18, 2016-17 . In case of consortium, each partner should have minimum average turnover of Rs. 25 Cr.	
11	5	21	Bidder's Eligibility Criteria	Turnover	Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 100 crore from ICT based business for last three financial years i.e. FY 2017-18, FY 2016-17, 2015-16. In case of consortium, each partner should have minimum average turnover of Rs. 25 Cr.	We request you to kindly consider the turnover of FY 2016-17, FY 2017-18, & FY18-19 as last three financial years. SSCDL can ask for provisional reports with original or notorised CA certificate. OR we request you to kindly relax the turnover criteria to average annual turnover of Rs. 75 crore for last three financial years i.e. FY 2017-18, FY 2016-17, 2015-16.	Please refer to Addendum & Corrigendum 1
12	5	21	Bidder's Eligibility Criteria	Turnover	Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 100 crore from ICT based business for last three financial years i.e. FY 2017-18, FY 2016-17, 2015-16. In case of consortium, each partner should have minimum average turnover of Rs. 25 Cr.	In reference to the turnover criteria for consortium partner. We request SSCDL that joint turnover of Rs. 100 Crore has already been asked. Hence we request you to kindly relax the turnover criteria of consortium partner upto minimum average turnover of Rs. 10 Crore for last three financial years. The Above will allow consortium partner who has expertise and experiences in solutions for ICCC and are not been able to participate only due to turnover criteria	No change. RFP term prevails.
13	5	21	Bidder's Eligibility Criteria	Turnover	The copies of Audited Annual Accounts for last three years to be submitted along with the bid [Financial Years of 2015-16, 2016-17 and 2017-18].	Kindly revise clause to the below Clause The copies of Audited Annual Accounts for last three years to be submitted along with the bid [Financial Years of 2016-17, 2017-18 and 2018-19].	Please refer to Addendum & Corrigendum 1
14	5	21	Bidder's Eligibility Criteria	Positive Networth	Bidder/ Consortium should have a positive net worth as on 31st March 2018	Kindly revise clause to the below Clause Bidder/ Consortium should have a positive net worth as on 31st March 2019	Please refer to Addendum & Corrigendum 1
15	5	21	Bidder's Eligibility Criteria	ICCC Experience	In case of an ongoing project, the project must have achieved the respective value in terms of entire project cost and ICCC application & Video Wall	The number of smartcities reached to a level of ICCC integration at present in Indian Smartcity market are very few. Hence authorities are requested to modify the	No change. RFP term prevails.

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#	RFP Section	RFP Page No.	Category	Sub-Category	Content in the RFP Requiring Clarification	Clarification Sought	Clarification by SSCDL
					Solution component respectively from financial perspective. The Certificate to this effect from the client on	clause as below: · <i>In case of an ongoing project, the SI must have completed atleast one milestone as per the RFP. The Certificate to this effect from the client on completion of first milestone</i>	
16	5.1	21	Bidder's Eligibility Criteria	ICCC Experience	<p>Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have an experience in implementation of Integrated Command & Control Centre (ICCC) / Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP</p> <p>One project costing not less than the amount equal to INR 20 Cr. with ICCC application solution component worth minimum INR 2.5 Cr. OR</p> <p>Two projects costing not less than the amount equal to INR 12 Cr. each with ICCC application solution component worth minimum INR 1.5 Cr. OR</p> <p>Three projects costing not less than the amount equal to INR 10 Cr. each with ICCC application solution component worth minimum INR 1.25 Cr.</p> <p>Note: ICCC Application cost component shall include:</p> <ol style="list-style-type: none"> 1. Licenses cost for ICCC Applications 2. SITC cost 3. Integration cost 4. Operation & Maintenance cost 	<p>The clause may be changed to "Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have an experience in implementation of Integrated Command & Control Centre (ICCC) / Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP</p> <p><u>One project costing not less than the amount equal to INR 10 Cr. OR</u></p> <p><u>Two projects costing not less than the amount equal to INR 5 Cr.</u></p> <p>OR</p> <p><u>Three projects costing not less than the amount equal to INR 2 Cr. "</u></p>	No change. RFP term prevails.

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17	5.1	21	Bidder's Eligibility Criteria	ICCC Experience	<p>Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have an experience in implementation of Integrated Command & Control Centre (ICCC) / Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP</p> <p>One project costing not less than the amount equal to INR 20 Cr. with ICCC application solution component worth minimum INR 2.5 Cr.</p> <p>OR</p> <p>Two projects costing not less than the amount equal to INR 12 Cr. each with ICCC application solution component worth minimum INR 1.5 Cr.</p> <p>OR</p> <p>Three projects costing not less than the amount equal to INR 10 Cr. each with ICCC application solution component worth minimum INR 1.25 Cr.</p> <p>Note: ICCC Application cost component shall include:</p> <ol style="list-style-type: none"> 1. Licenses cost for ICCC Applications 2. SITC cost 3. Integration cost 4. Operation & Maintenance cost 	<p>The clause may be changed to "Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have an experience in implementation of Integrated Command & Control Centre (ICCC) / Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP</p> <p>One project costing not less than the amount equal to INR 6.80 Cr.</p> <p>OR</p> <p>Two projects costing not less than the amount equal to INR 5.20 Cr.</p> <p>OR</p> <p>Three projects costing not less than the amount equal to INR 1.90 Cr.</p>	No change. RFP term prevails.
18	5.2	23	OEM Eligibility Criteria	Gartner Report	<p>A Active Network Equipment (Network Switches)</p> <ol style="list-style-type: none"> 1. OEM must be listed in Leader's Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure. 	<p>An OEM self certification and proof of successful deployment should be considered as an eligibilty criteria. Gartner Quadrant certification will lead to biased consideration towards few OEM's. Kindly delete this clause. Please clarify</p>	No change. RFP term prevails.
19	5.2	23	OEM Eligibility Criteria	Gartner Report	<p>A Active Network Equipment (Network Switches)</p> <ol style="list-style-type: none"> 1. OEM must be listed in Leader's Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure. 	<p>Suggest to change to : OEM must be listed in leader/challenger/ Visionaries 's Quadrant of the latest Gartner Magic</p>	No change. RFP term prevails.

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						Quadrant for Wired and Wireless LAN Access Infrastructure.	
20	5.2	23	OEM Eligibility Criteria	Gartner Report	C Storage 1 OEM must be listed in Leader's Quadrant of the latest Gartner Magic Quadrant for General-Purpose Disk Arrays	An OEM self certification and proof of successful deployment should be considered as an eligibility criteria. Gartner Quadrant certification will lead to biased consideration towards few OEM's. Kindly delete this clause. Please clarify	No change. RFP term prevails.
21	5.2	23	OEM Eligibility Criteria	Server	Server: OEM must be listed in Leader's Quadrant of the latest Gartner Magic Quadrant for Modular Servers	Suggest to change to : OEM must be listed in challenger/Leader's Quadrant of the latest Gartner Magic Quadrant for Modular Servers	No change. RFP term prevails.
22	5.2	24	OEM Eligibility Criteria	ICCC OEM	D ICCO OEM ICCC OEM Solution should be deployed in at least 3 locations globally of which minimum 1 deployment within India covering at least 3 domains (with minimum 1 use case per domain) from below: 1. Adaptive/Intelligent Traffic Control System 2. Intelligent Transit Management System 3. Water Supply 4. Drainage 5. Solid Waste Management 6. Grievance Redressal System 7. CCTV Network 8. Smart Street Lighting 9. Revenue Collection Systems (Property Tax, Water Meter Billing, etc.) 10. Project Management System 11. Network monitoring for large scale WiFi service / dedicated OFC network 12. Smart Parking	There are many Smart City Domains that are integrated to the ICCO platform in the current smart city implementations. One of the important integration is an integrated City Mobile Application and Web Portal for catering to citizen centric services. So we request that the City Mobile App / Web Portal integration be also included to the existing 12 domains	No change. RFP term prevails.
23	5.2	23	OEM Eligibility Criteria	Gartner Report	5.2 OEM's Eligibility Criteria F - DC Application & Delivery Controller with Global Server Load Balancing OEM must be listed in Leader's Quadrant of the latest Gartner Magic Quadrant	Gartner has stopped publishing magic quadrant for ADC products since 2017 and come out with a market guide for ADC products. Since the Gartner's magic quadrant does not exist anymore for ADC products	Please refer to Addendum & Corrigendum 1

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					for Application Delivery Controller	request you to consider this "The proposed ADC OEMs should feature in the latest Gartner's Market Guide for Application Delivery Controllers and OEM should be from the Top 4 vendors in terms of revenue and market share as per the latest India IDC quarterly report for ADC category "	
24	6.6	28	Consortium Agreement	Stamp Paper	5. A Bidding Consortium is required to nominate a Prime Member. The formation of consortium including identification of Prime member and role and responsibilities of each member shall be supported by Memorandum of Agreement and Power of Attorney signed by all the members on a stamp paper of INR 300/-.	Please clarify if non-judicial stamp paper of INR 100/- is to be considered for memorandum of agreement & power of attorney.	No, the Memorandum of agreement & Power of Attorney to be submitted on Rs 300 stamp paper
25	6.10	31-32	EMD	EMD	The bidder should also pay EMD of Rs. 25,00,000 (Rupees Twenty five lakhs only) whereby 50% amount shall be in the form of Demand Draft / Banker's Cheque in favour of "Surat Smart City Development Limited", from Nationalized or Scheduled bank and 50 % amount shall be in the form of Bank guarantee (BG) of any nationalized / scheduled banks with validity of 180 days from the date of Bid opening.	It is a standard practice globally and also in all Govt/PSU/Semi-Govt/Private entities to accept EMD in BG form for 100% value of EMD amount. Hence we request for tendering authority to accept EMD submission in BG ie Bank Guarantee for 100% value Rs 25 lakhs amount. Please clarify	No change. RFP term prevails.
26	6.11	32-33	Sealing, Marking and Submission of Bids		1. The Bid must be sent strictly by Postal Speed Post or Registered Post AD only so as to reach on or before 27.09.2019 up to 18.00 hrs. Bids received in any other manner or mode (like courier, in person, etc.) will not be considered. SSCDL won't be responsible for postal delays.	Please consider - By hand submission of Bids also, this will enable a bidder comfort & confidence that there was no delay in their bid submission. Kindly clarify	No change. RFP term prevails.
27	6.22		Technical Evaluation Criteria	Marking	The bidder's technical solution proposed in the Technical Evaluation bid shall be evaluated as per the evaluation criteria in the following table: Bidders Financial Competence & Organizational Strength - 20 Marks Project Experience of Bidder -60 Marks	We request for removal of Technical Evaluation criteria and marking system in this bid as financial competence and project experience asked in Pre-qualification stage are enough to established / evaluate the bidders strength when compared to the project size. Due to Additional project	No change. RFP term prevails.

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					Project Presentation/Demonstration 20 Marks Total 100	experience asked in TQ.criteria which are very rare to find for such new technologies, many potential local SI players like us are having difficulty in qualifying for minimum marks hence we request you to kindly remove TEC/Marks criteria in this bid .	
28	6.22		Technical Evaluation Criteria		General	As per the Scope of Work there is scope of GIS Applications for Display of Smart Cities Components into GIS Dashboard hence we request you to kindly give some weightage to GIS experience in Technical scoring criteria.	No change. RFP term prevails.
29	6.22	37	Technical Evaluation Criteria	Turnover	Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 100 crore from ICT based business for last three financial years i.e. FY 2017-18,FY 2016-17, 2015-16. In case of consortium, each partner should have minimum average turnover 25 Cr. · For every additional Rs.50 Cr of average turnover from ICT business the bidder (jointly in case of consortium) will get additional marks as below, subject to a maximum of 10 marks. Average Turnover (in crores) Marks >= INR 200 Cr 10 >= INR 150 Cr. and < INR200 Cr. 9 >= INR 100 Cr. and < INR 150 Cr. 8	Kindly relax clause as below: Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 75 crore from ICT based business for last three financial years i.e. FY 2017-18,FY 2016-17, 2015-16. In case of consortium, each partner should have minimum average turnover 25 Cr. · For every additional Rs.25 Cr of average turnover from ICT business the bidder (jointly in case of consortium) will get additional marks as below, subject to a maximum of 10 marks. Average Turnover (in crores) Marks >= INR 125 Cr 10 >= INR 100 Cr. and < INR125 Cr. 9 >= INR 75 Cr. and < INR 100 Cr. 8	Please refer to Addendum & Corrigendum 1
30	6.22	39	Technical Evaluation Criteria	ICCC Project Experience	Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of Integrated Command & Control Centre (ICCC) /Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP (maximum	Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of Integrated Command & Control Centre (ICCC) /Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP	No change. RFP term prevails.

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					2 projects) Maximum Marks: 35 Bidder is required to submit : · Copy of completion certificate issued by client · In case of an ongoing project, the project must have achieved the respective value in terms of entire project cost and ICCC application Solution component respectively from financial perspective. The Certificate to this effect from the client on client's letter head to be provided. · Copy of Work order / Contract	(maximum 2 projects) Maximum Marks: 35 Bidder is required to submit : · Copy of completion certificate issued by client · <i>In case of an ongoing project, the SI must have completed atleast one milestone as per the RFP. The Certificate to this effect from the client on completion of first milestone</i> · Copy of Work order / Contract	
31	6.22	39-40	Technical Evaluation Criteria	ICCC Application Experience	Bidder is required to submit : · Copy of Work order / Contract · Copy of completion certificate issued by client · In case of an ongoing project, the claimed domains/systems must have been integrated. The Certificate to this effect from the client on client's letter head to be provided. · Self-certificate on bidder's letterhead from authorized signatory clearly defining the use cases implemented under each domain as part of the project.	Bidder is required to submit : · In case of an ongoing project, <i>the claimed domains/systems must have been integrated or being integrated.</i> The Certificate to this effect from the client on client's letter head to be provided. · Self-certificate on bidder's letterhead from authorized signatory clearly defining the use cases implemented under each domain as part of the project.	No change. RFP term prevails.
32	6.22	39-40	Technical Evaluation Criteria	ICCC Application Experience	Particular Marks One project integrating any 4 domains/systems mentioned above - 10 marks One project integrating any 3 domains/systems mentioned above - 7.5 marks One project integrating any 2 domains/systems mentioned above- 5 marks	Particular Marks One project with 4 domains One project with 3 domains 15 marks One project with 2 domains 10 marks One project with 1 domain 5 marks	No change. RFP term prevails.
33	6.22	39-40	Technical Evaluation Criteria	ICCC Application Experience	Particular Marks One project integrating any 4 domains/systems mentioned above - 10 marks	Particular Marks One project integrating any 3 domains/systems mentioned above - 10	No change. RFP term prevails.

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					One project integrating any 3 domains/systems mentioned above - 7.5 marks One project integrating any 2 domains/systems mentioned above- 5 marks	Marks One project integrating any 2 domains/systems mentioned above- 7.5 marks One project integrating any 1 domains/systems mentioned above- 5 marks	
34	6.22	39-40	Technical Evaluation Criteria	ICCC Application Experience	Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of ICCC Solution integrating domains /systems in the last seven (7) years (maximum 2 projects) 1. Adaptive/Intelligent Traffic Control System (ATCS Signals with or without ANPR, RLVD, Wrong side, Speed detection, etc.) 2. Intelligent Transit Management System 3. Water Supply / Water SCADA 4. Drainage / Drainage SCADA 5. Solid Waste Management 6. Grievance Redressal System 7. CCTV/ Surveillance Network with minimum 50 cameras (Excluding Camera considered under Point 1) 8. Smart Street Lighting 9. Revenue Collection Systems (Property Tax, Water Meter Billing, Other Utility Meter Reading, AFCS etc.) 10. Energy / utility SCADA 11. Network monitoring for large scale WiFi	Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of ICCC Solution integrating domains /systems in the last seven (7) years (maximum 2 projects) 1. Adaptive/Intelligent Traffic Control System (ATCS Signals with or without ANPR, RLVD, Wrong side, Speed detection, etc.) 2. Intelligent Transit Management System 3. Water Supply / Water SCADA 4. Drainage / Drainage SCADA 5. Solid Waste Management 6. Grievance Redressal System 7. CCTV/ Surveillance Network with minimum 50 cameras (Excluding Camera considered under Point 1) 8. Smart Street Lighting 9. Revenue Collection Systems (Property Tax, Water Meter Billing, Other Utility Meter Reading, AFCS etc.) 10. Energy / utility SCADA 11. Network monitoring for large scale WiFi	No change. RFP term prevails.

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					service / dedicated OFC network 12. Smart Parkingcular Marks One project integrating any 4 domains/systems mentioned above will get 10 marks One project integrating any 3 domains/systems mentioned above will get 7.5 marks One project integrating any 2 domains/systems mentioned above will get 5 marks Maximum Marks: 20 Maximum projects: 2	service / dedicated OFC network 12. Smart Parkingcular Marks <u>One project integrating any 2 domains/systems mentioned above will get 20 marks</u> <u>One project with domains/systems mentioned above will get 15 marks</u>	
35	6.24	41	Commercial Bid Evaluation	Evaluation	SSCDL will award the Contract to the Bidder based on Lowest Quoted price (L1).	To get the best quality product, we suggest QCBS as the evaluation method instead of LCBS. The formula for QCBS is as detailed below. a. The Total Score shall be based on Quality and Cost based Evaluation (QCBS). Technical Score shall have 70% weightage and Commercial Score shall have 30% weightage. Technical Score (Tn) = (Technical Marks of Bidder Tb /Maximum Technical Marks by any bidder Tm) And after this 70% shall be applied to calculate the total score of the bidder.	No change. RFP term prevails.
36	8.1	53	Video Wall	Video wall		Kindly confirm, where Video Wall Solution will be implemented at 1st Floor or 3rd Floor ?	Please refer to the drawings that are re-uploaded with Addendum & Corrigendum 1
37	8.2	54	Payment Schedule	Payment Schedule	1. Satisfactory delivery and acceptance of materials (as per the Request Order) and after submission of the invoice. 40% of total CAPEX of Request order 2. Satisfactory competition of Installation of respective items/ equipment and after, submission of the invoice. 20% of total CAPEX of Request order 3. UAT and Go Live of entire RO (Testing and Commissioning) 25% of total CAPEX of Request order 4. Successful completion of 1st year after	Kindly consider amendment in payment terms to as under to due Huge CAPEX involved in material procurement's: 1. 70% of total CAPEX of request order on successful delivery of materials. 2. 20% of total CAPEX of request order on successful installation. 3. 10% of total CAPEX of request order on Go Live. 4. 10% of total CAPEX of request order	No change. RFP term prevails.

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					Project "Go Live" 5% of total CAPEX of Request order	against PBG valid for 4 years to be released Please clarify	
38	8.2	54	Payment Schedule	Payment Schedule	<p>1. Satisfactory delivery and acceptance of materials (as per the Request Order) and after submission of the invoice. 40% of Capex.</p> <p>2. Satisfactory competition of Installation of respective items/ equipment and after, submission of the invoice. 20% of Capex</p> <p>3.UAT and Go Live of entire RO (Testing and Commissioning). 25% of Capex</p> <p>4. Successful completion of 1st year after Project "Go Live" . 5% of Capex</p> <p>5. Successful completion of 2nd year after Project "Go Live" . 2.5% of Capex</p> <p>6. Successful completion of 3rd year after Project "Go Live" . 2.5% of Capex</p> <p>7. Successful completion of 4th year after Project "Go Live" . 2.5% of Capex</p> <p>8. Successful completion of 5th year after Project "Go Live" . 2.5% of Capex</p>	<p>1. Satisfactory delivery and acceptance of materials (as per the Request Order) and after submission of the invoice. 50% of Capex.</p> <p>2. Satisfactory competition of Installation of respective items/ equipment and after, submission of the invoice. 35% of Capex</p> <p>3.UAT and Go Live of entire RO (Testing and Commissioning). 15% of Capex</p>	No change. RFP term prevails.
39	12.3	95	Commercial Bid Format	Licenses	S1 CCC SOFTWARE WITH PERPETUAL LICENSES AND UNLIMITED SENSORS	<p>The Overall Solution Design is based on compute, process, storage and additional user licenses to address the scalability factor. Hence the clause may be modified to:</p> <p>The proposed CCC Solution by the OEM must support scalability which may include sensors or number of cores or processors or servers or no. of domain systems or use cases, etc. during future expansion.</p>	No change. RFP term prevails.
40	14.2	134	FRS for ICCC	Licenses	The licenses to be procured for ICCC Application should be perpetual and enterprise level with	The Overall Solution Design is based on compute, process, storage and additional	No change. RFP term prevails.

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					no limit in terms of number of uses cases/domains/IOT devices/integration interfaces	<p>user licenses to address the scalability factor. Hence the clause may be modified to:</p> <p>The proposed CCC Solution by the OEM must support scalability which may include sensors or number of cores or processors or servers or no. of domain systems or use cases, etc. during future expansion.</p>	
41	14.2	134	FRS for ICCC	Licenses	CCC Solution (consisting of Application, Database and any other component) must not be restricted by the license terms of the OEM from scaling out on sensors or number of cores or processors or servers or no. of domain systems or use cases, etc. during future expansion.	<p>The Overall Solution Design is based on compute, process, storage and additional user licenses to address the scalability factor. Hence the clause may be modified to:</p> <p>The proposed CCC Solution by the OEM must support scalability which may include sensors or number of cores or processors or servers or no. of domain systems or use cases, etc. during future expansion.</p>	No change. RFP term prevails.
42	14.2	135	FRS for ICCC	ICCC FRS	Solution should provide web-based, one-stop portals to event information, overall status, and details. The user interface (UI) to present customized information in various preconfigured views in common formats. All information to be displayed through easy-to-use dashboards.	<p>If SMC looking for interactive Multi-Monitor GUI. Please clarify if below suggestion is inline with the requirement:</p> <p>Main GUI Dashboard for Integrated Command & Control Centre should support multi-monitor application. This core application should not be just a web based terminal application, which can only run on web-browser interface. However, the core application should be OS based, which should be capable of extending the application to terminal based web interface, as a futuristic capability for easy accessibility to perform remote / emergency operations, with a secure access to authorized persons only. All of these data should be rendered / visualized on the command and control centre dashboard.</p>	No change. RFP term prevails.

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43	14.2	135	FRS for ICCC	ICCC FRS	<ul style="list-style-type: none"> Collects major information from other integrated City sensors/platforms. Should allow different inputs beyond cameras, such as, PC screen, web page, and other external devices for rich screen layout Multi-displays configurations Use of, GIS tool which allows easy map editing for wide area monitoring (Google map, Bing map, ESRI Arc GIS map, etc.). 	"Multi-displays configurations" clause is referring to Interactive Multi-Monitor application support or anything else?	Description provided in RFP is self explanatory
44	14.2	135	FRS for ICCC	ICCC FRS		Pl. mention number of users required for ICCC	<p>Please refer to section 14.1, point 5 which states as below</p> <p>" The licenses to be procured for ICCC Application should be perpetual and enterprise level with no limit in terms of number of uses cases/domains/IOT devices/integration interfaces "</p>
45	14.2	135	FRS for ICCC	ICCC FRS		If under Existing integration use case is defined but functionality is not working due to capabilities of existing integration then please clarify the responsibility to whom for achieving the functionality.	Bidder is only responsible for implementation & integration scope under this RFP
46	14.2	135	FRS for ICCC	ICCC FRS	Additional Requirements	ICCC Platform should have the ability to integrate with subsystems natively, driving unified user interface providing ease of operations and facilitating central control across multiple operations. IT, OT and IoT conversion in single platform. This enables integration server to integrate seamlessly with operational technology, information technology (IT)/ IoT based subsystems. Operational Technology integration should include inbuilt support for protocols like : OPC DA (SCADA), BACNET (BMS), MODBUS (Metering & field controller-PLC/DCS), IEC etc. Bidder to give undertaking for inbuilt	No change. RFP term prevails.

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#	RFP Section	RFP Page No.	Category	Sub-Category	Content in the RFP Requiring Clarification	Clarification Sought	Clarification by SSCDL
						support for above mentioned OT protocols. IT applications should integrate via ESB (Enterprise Service Bus) with IT protocols like: web-services/APIs/REST/SOAP (City surveillance, ITMS, BRTS, GIS), ERP (e-Gov, Paymnet gateway) etc.	
47	14.6	153	Other Requirements		<p>2. The ICCC will be established with all hardware, software and network infrastructure including switches and routers and will be maintained by the successful bidder throughout the mentioned period.</p> <p>4. The controls and displays should be mounted in ergonomically designed consoles to keep operator fatigue to a minimum and efficiency high.</p>	<p>As per PQ_11 "H1. IT HARDWARE WITH 3 YEARS OF WARRANTY SUPPORT" at page no 74 in point no 2. Workstations for ICCC Operators -100 Qty is being asked but console/Operator Desk Details are not given in RFP.</p> <p>Kindly Confirm whether bidder need to be provision of Console/Control Desk for operators or this will be taken care by the department itself. If Console desk need to be provision , requested to provide the specification for the same?</p>	Console / Control Desk / Computer Desks are not in scope of bidder
48	15.1	154	Video Wall Screen	Technology	Technology : DLP Display suitable for use in video wall	<p>Technology : DLP Display suitable for use in video wall with laser light source</p> <p>Suggesting laser light source as laser is latest technology which ensures :-</p> <ol style="list-style-type: none"> 1. More than 10 years of uninterrupted operation in 24/7 mode 2. Unmatched colors, focus, and contrast levels 	No change. RFP term prevails.
49	15.1	154	Video Wall Screen	Technology	Technology : DLP Display suitable for use in video wall	<p>In the Video wall kindly include the LED Video Wall Technology with 55" INCHES with SLIM Bezel to Bezel 1.8 MM. Because Technically LED Video wall displays are more efficient & Maintenance Free for long Period Usage for 24 X 7.</p> <p>And in DLP Technology Consumable items are also very costly and requires maximum maintenance</p>	No change. RFP term prevails.

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50	15.10	154	Video Wall Screen	Light Source Lifetime	Lifetime of Light Source : Minimum 60,000 hrs.	Lifetime of Light Source : Minimum 90,000 hrs.	No change. RFP term prevails.
51	15.10	154	Video Wall Screen	New Point		Parameter - Dust Prevention ; Specifications - Should meet or exceed IP6X standard. Certificate to this effect to be furnished from 3rd party Laboratory.	No change. RFP term prevails.
52	15.10	154	Video Wall Screen	New Point		Parameter - Redundant Dual Power Supply ; Specifications - Cube should be equipped with a built in dual redundant power supply	No change. RFP term prevails.
53	15.12	167	Projector 1 (6000 Lumens)	Lumens		In Tender it is mentioned in the specs XGA Resolution. Currently all the Brands are having the WXGA OR WUXGA Resolution and all Brands are having the LASER TECHNOLOGY. So we request you to keep the Laser Projector Technology and minimum Native Resolution WXGA or WUXG	Please refer to Addendum & Corrigendum 1
54	15.13	168	Projector 1 (3000 Lumens)	Lumens	In Tender it is mentioned 3000 Lumens and FULL HD Resolution	Currently all the Brands are having minimum 3600 lumens. So therefore we request you to keep the Brightness minimum 3600 lumens or more and Minimum resolution WXGA OR FULL HD.	No change. RFP term prevails.
55	15.16	170	55" LED Display Screen	DVI-D	DVI-D	Keep the DVI-D optional, because currently all the brands are having minimum 03 HDMI inputs. You can keep the VGA Input compulsory, because many times analog signal is also required.	Please refer to Addendum & Corrigendum 1
56	15.17	173	Indoor Wifi AP	Point 1	1G 802.3at compatible PoE+ ports to power up the Wi-Fi Access Points.	what will be the PoE power of the switch.is it compliend with 802.3at only?	Query not clear
57	15.17	173	Indoor Wifi AP	Point 11	Should support minimum 20 dBm Transmission Power on both Radio	the output power depends on OEM, please change to minimum 18bm which is specific to all OEM's 'Should support minimum 18 dBm Transmission Power on both Radio'	No change. RFP term prevails.

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58	15.17	173	Indoor Wifi AP	Point 18	Should have support for integration with existing security infrastructure.	What is existing security infrastructure.?	Information will be shared with successful bidder
59	15.17	173	Indoor Wifi AP	Point 23	Operating Temperature should be 0°C to 50°C	this is not specific to all OEM please change to 0 to 45 C 'Operating Temperature should be 0°C to 45°C'	Please refer to the RFP section 15.17, page 173 point 23 as below " Operating Temperature should be 0°C to 40°C"
60	15.19	174	24 ports (1G/1G) Web Managed Switch	Point 2	Either Minimum 2 x 1G SFP ports and 2x 1G BASE-T RJ-45 ports Or Minimum 4 x 1G SFP ports with 2 x 1G BASE-T RJ-45 SFP Transceivers Modules Supplied with Product from Day one in addition to above fixed 24 ports.	Please change to 1/10G port. Minimum 2 x 1G/10G SFP+ ports and 2 x 1G/10G BASE-T RJ-45 ports Or Minimum 4 x 1G/10G SFP+ ports with 2 x 1G/10G BASE-T RJ-45 SFP Transceivers Modules Supplied with Product from Day one in addition to above fixed 24 ports. Currently switches are coming with 1/10G ports. so it is benifit to SSCDL to have the switch with 10G ready from day one Or Please change to 2 x 1G SFP port.	No change. RFP term prevails.
61	15.19	174	24 ports (1G/1G) Web Managed Switch	Point 3	Minimum 56 Gbps Switching Capacity	Please change Minimum 52 Gbps Switching Capacity. For 24 port 1G and 2x SFP port, 52 Gbps throughput is required.	No change. RFP term prevails.
62	15.21	178	48 ports (1G/10G) Web Managed Switch	Point no 2	Either Minimum 2 x 10G SFP+ ports and 2 x 10G BASE-T RJ-45 ports Or Minimum 4 x 10G SFP+ ports with 2 x 10G BASE-T RJ-45 SFP+ Transceivers Modules Supplied with Product from Day one in addition to above fixed 48 ports.	this is specific to OEM, please change to below:- Minimum 2 x 10G SFP+ ports Uplink ports in addition to above fixed 48 ports.	No change. RFP term prevails.

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63	15.22	180	DC Core Switch	Point no 1	Minimum 5 Tbps or Higher Switching Capacity	Please change to minimum 28 Tbps or higher switching capacity. For DC core switch, higher switching throuput is required	No change. RFP term prevails.
64	15.22	180	DC Core Switch	Point no 2	48 x 10G SFP+ ports with SR/LR/ZR transceivers · 24 x 10G BASE-T Copper ports · 16 x 40G QSFP+ Uplink ports · 2 Slots must be empty after configuring above	Please remove 24 x 10G BASE-T Copper ports In datacenter, the uplink for Server form switch to core switch should be on fiber for lossless communication and all the server should be connected on fiber transceiver for lossless communication	No change. RFP term prevails.
65	15.22	181	DC Core Switch	Point no 3	2 Slots must be empty after configuring above	for better OEM qualification Please change to 1 Slots must be empty after configuring above	Please refer to section 15.22, point no 3
66	15.22	181	DC Core Switch	Point no 4	The switch should support In-Service Software Upgrade (ISSU) to provide an upgrade of the entire chassis, or an individual task or process, with zero packet loss	Please change the clause to " Switch should support upgradation of the operating systems of the switch without disturbing the traffic flow" Please change the clause for leading OEM to participate	No change. RFP term prevails.
67	15.22	183	DC Core Switch	Point no 8	Support for Asynchronous data flows upstream and downstream from the end station or on the uplink using ingress policing and egress shaping.	Please reove Asynchronous data flows. The Asynchronous data flows is not having any IEEE standard and is supported by specific OEM	No change. RFP term prevails.
68	15.22	183	DC Core Switch	Point no 8	Support for Automatic Quality of Service for easy configuration of QoS features for critical applications.	Please remove Automatic Quality of Service Automatic Quality of Service is not having any IEEE standard and is supported by specific OEM	Please refer to Addendum & Corrigendum 1
69	15.22	183	DC Core Switch	Point no 8	IEEE 802.1x to allow dynamic, port-based security, providing user authentication.	Please remove IEEE 802.1x IEEE 802.1x authentication is not required at the core switch, it is required at access switch for end user	No change. RFP term prevails.

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70	15.22	184	DC Core Switch	Point no 8	Private VLAN to provide security and isolation between switch ports, helping ensure that users cannot snoop on other users' traffic.	Please change to Private VLAN or equivalent Private VLAN is OEM specific term	No Change. RFP term prevails
71	15.22	184	DC Core Switch	Point no 9	Easy-to-use, Web-based management interface through either GUI based software utility or using standard web browser interface which Supports configuration, system dashboard, system maintenance, and monitoring.	Please remove Web-based management interface through either GUI based software utility or using standard web browser interface and change to management through external or internal software All the higher end switches are managed through CLI or external Management software	No change. RFP term prevails.
72	15.22	185	DC Core Switch	Point no 9	Intuitive web interface to upload/download Configurations to and from the switch.	Please remove this point and change to "Intuitive web interface to upload/download Configurations to and from the switch through external management software	No change. RFP term prevails.
73	15.22	185	DC Core Switch	Point no 9	Intuitive web interface to upload/download Configurations to and from the switch.	Chassis based switches do not support web interface, hence remove this	No change. RFP term prevails.
74	15.25	187	10G SFP+ SR/LR Transceiver Module for DC Core Switch	Point 1	10G BASE-SR/LR port; Duplex: full only	Please provide the compliance details for LR and SR Transceivers separately. Transceivers are either support LR or SR.	Please refer to Addendum & Corrigendum 1
75	15.27	187	40G QSFP+ LR4/SR4 Transceiver Module for DC Core Switch	Point 1	40G QSFP+ BASE- LR4/SR4 port	Please provide the compliance details for LR4 and SR4 Transceivers separately. Transceivers are either support LR4 or SR4.	Please refer to Addendum & Corrigendum 1
76	15.28	189	DC TOR / DC Aggregation Switch Type-1	Point 7	Support for Asynchronous data flows upstream and downstream from the end station or on the uplink using ingress policing and egress shaping.	Please remove Asynchronous data flows. The Asynchronous data flows is not having any IEEE standard and is supported by specific OEM	No change. RFP term prevails.
77	15.28	189	DC TOR / DC Aggregation Switch Type-1	Point 7	Support for Automatic Quality of Service for easy configuration of QoS features for critical applications.	Please remove Automatic Quality of Service Automatic Quality of Service is not having	Please refer to Addendum & Corrigendum 1

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#	RFP Section	RFP Page No.	Category	Sub-Category	Content in the RFP Requiring Clarification	Clarification Sought	Clarification by SSCDL
						any IEEE standard and is supported by specific OEM	
78	15.28	189	DC TOR / DC Aggregation Switch Type-1	Point 7	IEEE 802.1x to allow dynamic, portbased security, providing user authentication.	Please remove IEEE 802.1x IEEE 802.1x authentication is not required at the core switch, it is required at access switch for end user	No change. RFP term prevails.
79	15.28	190	DC TOR / DC Aggregation Switch Type-1	Point 7	Private VLAN to provide security and isolation between switch ports, helping ensure that users cannot snoop on other users' traffic.	Please change to Private VLAN or equivalent Private VLAN is OEM specific term	No Change. RFP term prevails
80	15.28	191	DC TOR / DC Aggregation Switch Type-1	Point 8	Easy-to-use, Web-based management interface through either GUI based software utility or using standard web browser interface which Supports configuration, system dashboard, system maintenance, and monitoring.	Please remove Web-based management interface through either GUI based software utility or using standard web browser interface and change to managemngt through external or inyternal software All the higher end switches are manage through CLI or external Management software	No change. RFP term prevails.
81	15.28	191	DC TOR / DC Aggregation Switch Type-1	Point 8	Intuitive web interface to upload/download Configurations to and from the switch	Please remove this point and change to " Intuitive web interface to upload/download Configurations to and from the switch through external management software	No change. RFP term prevails.
82	15.29	194	DC TOR/ DC Aggregation Switch Type-2	Point 7	Support for Asynchronous data flows upstream and downstream from the end station or on the uplink using ingress policing and egress shaping.	Please remove Asynchronous data flows. The Asynchronous data flows is not having any IEEE standard and is supported by specific OEM	No change. RFP term prevails.
83	15.29	194	DC TOR/ DC Aggregation Switch Type-2	Point 7	Support for Automatic Quality of Service for easy configuration of QoS features for critical applications.	Please remove Automatic Quality of Service Automatic Quality of Service is not having any IEEE standard and is supported by specific OEM	No change. RFP term prevails.
84	15.29	194	DC TOR/ DC Aggregation Switch Type-2	Point 7	IEEE 802.1x to allow dynamic, portbased security, providing user authentication.	Please remove IEEE 802.1x IEEE 802.1x authentication is not required at	No change. RFP term prevails.

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						the core switch, it is required at access switch for end user	
85	15.29	195	DC TOR/ DC Aggregation Switch Type-2	Point 7	Private VLAN to provide security and isolation between switch ports, helping ensure that users cannot snoop on other users' traffic.	Please change to Private VLAN or equivalent Private VLAN is OEM specific term	No Change. RFP term prevails
86	15.29	195	DC TOR/ DC Aggregation Switch Type-2	Point 8	Easy-to-use, Web-based management interface through either GUI based software utility or using standard web browser interface which Supports configuration, system dashboard,system maintenance, and monitoring.	Please remove Web-based management interface through either GUI based software utility or using standard web browser interface and change to managment through external or inyternal software All the higher end switches are manage through CLI or external Management software	No change. RFP term prevails.
87	15.29	195	DC TOR/ DC Aggregation Switch Type-2	Point 8	Intuitive web interface to upload/download Configurations to and from the switch	Please remove this point and change to " Intuitive web interface to upload/download Configurations to and from the switch through external management software	No change. RFP term prevails.
88	15.3	196	40G QSFP+ LR4/SR4 Transceiver Module for DC TOR/ DC Aggregation Switch	Point 1	40G QSFP+ BASE- LR4/SR4 port	Please provide the compliance details for LR4 and SR4 Transceivers separately. Transceivers are either support LR4 or SR4.	Please refer to Addendum & Corrigendum 1
89	15.31	196	10G SFP+ SR/LR Transceiver Module for DC TOR / DC Aggregation Switch	Point 1	10G BASE-SR/LR port; Duplex: full only	Please provide the compliance details for LR and SR Transceivers separately. Transceivers are either support LR or SR.	Please refer to Addendum & Corrigendum 1
90	15.32	198	DC Application & Delivery Controller with Global Server Load Balancing	Point 9	Should have Global data center DNS based failover of web applications	We request to add this point in GSLB functionalities as " Global load balancing should capable of handling complete Full DNS bind records including A,MX, AAAA, CNAME, PTR, SOA ". It is very critical	No change. RFP term prevails.

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						for GSLB to support full DNS functionalities to support Zone file with different type of records at one place to have all the important features of a GSLB solution.	
91	15.32	198	DC Application & Delivery Controller with Global Server Load Balancing	New Point		Device should have virtualization functionality to create multiple instances on same platform hence we request you to add this point "Next generation multi-tenant platform must support traffic isolation, fault isolation and network isolation in order to meet the architectural environment. Each network function must have assigned dedicated hardware resources including I/O interfaces, memory, CPU, SSL card in order to ensure every network functions performs without affecting other functions."	No change. RFP term prevails.
92	15.32	198	DC Application & Delivery Controller with Global Server Load Balancing	New Point		We request to add the point " Proposed device must support network functions virtualization with an option to host 3rd party network functions" This is a very useful feature that helps to deploy third party security or network virtual functions on the same appliance to optimize the power and rack space in DC. This also helps in deploying best of the breed technologies on a single hardware and leverage maximum benefits of multitenancy and software defined networking (SDN) with guaranteed performance with latest optimization techniques.	No change. RFP term prevails.
93	15.38	206	Storage	Point 2	Minimum four Xeon 8 Core CPU across storage controllers	Kindly update this clause to "Minimum dual Xeon 8 Core CPU across storage controllers". Every storage vendor has a different controller architecture and hence no. of CPU configured are different across OEM	No change. RFP term prevails.

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						offerings.Request to amend this clause for wider OEM participation.	
94	15.38	206	Storage	Point 4	Minimum 512 GB of useable cache across controllers, out of which minimum 384 GB Cache must be controller cache and rest can be flash based cache.	Kindly update the clause to " Minimum 512 GB of useable cache across controllers, out of which minimum 192 GB Cache must be controller cache and rest can be flash based cache."Different OEM's have different architecture to manage workload performance. We have a ASIC based architecture which does not require high cache in controllers for better performance instead we have a dedicated silicon chip in addition which offloads data processing from the control processor for better performance.	No change. RFP term prevails.
95	15.38	206	Storage	Point 4	Minimum 512 GB of useable cache across controllers, out of which minimum 384 GB Cache must be controller cache and rest can be flash based cache	We request you to ammend as "Minimum 512 GB of useable system cache memory across controllers" . The current RFP ask is very specific and only one OEM is qualifying the same hence requesting you to keep as it generic.	No change. RFP term prevails.
96	15.38	206	Storage	Point 4	Minimum 512 GB of useable cache across controllers, out of which minimum 384 GB Cache must be controller cache and rest can be flash based cache	Does it mean the customer really need 512GB cache or can we go with lower models depending on the application for which storage is being procured	Bidder is required to propose minimum 512 GB cache.
97	15.38	207	Storage	Point 7	System should support a minimum of 500 drives or more within the same set of controllers.	Request the authority to revise the clause to"System should support a minimum of 480 drives or more within the same set of controllers". No. of drives supported across controllers varies from vendor to vendor.	No change. RFP term prevails.
98	15.4	213	Enterprise Security & Antivirus Software License for Server	Gartner Report	OEM should be listed in the Leader's Quadrant of Gartner Magic Quadrant for Endpoint Protection Platforms	OEM should be listed in the Visionarie's Quadrant of Gartner Magic Quadrant for Endpoint Protection Platforms	No change. RFP term prevails.
99	16	223	Annexure IV	Scope	o Integration with existing UPS System o Integration with existing DG Sets	We understand that existing UPS & DG Set will be utilized to cater the need of power	Yes, understanding is correct

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						supply to this Project & Relevant expenses for electricity & Fuel will also be taken care by the department itself. The above stated requirement are not in the scope of bidder. Kindly confirm whether our understanding is correct or not.	
100					Additional Requirements	Minimum Specs for Backup Software - No Technical specification mentioned for Backup software in the RFP. We request SSCDL to include the attached minimum technical specification of Backup software	No change. RFP term prevails.
101			Scope	No of Users	Indicative number of concurrent users accessing the applications	RFP has not mentioned the indicative number of concurrent users accessing the applications. This allows the bidders to size the data center capacity in efficient way. Request to provide this clarification.	The no of concurrent users will be 150. Please note the concurrent user specified are only for sizing purpose
102			General		General	<p>Kindly clarify the below Mentioned points:-</p> <ol style="list-style-type: none"> Where does ICCC will be setup , kindly provide details such as Area Size , Floor Location & IT & Non-IT Details? Where does DC will be built , kindly provide details such as Floor Location & Area Sizes? As part of this Project requirement, Civil work for ICCC Build will also be carried out or not, if yes kindly provide the details for the same, such as <ul style="list-style-type: none"> Cutting and chipping of existing floors Hardware and metals Glazing Paint work False flooring False ceiling Storage 	<ol style="list-style-type: none"> Please refer to the drawings that re-uploaded with Addendum & Corrigendum 1 Please refer to the drawings that re-uploaded with Addendum & Corrigendum 1 Please refer to the RFP section 16, Annexure IV, " Scope & requirements for Data Center & other Components" <p>Site Address can be provided. If Bidder wishes to carry out the site visit, he can do so with formal permission from SMC/SSCDL</p>

**RFP for Selection of Implementing Agency for Integrated Command Control Centre (ICCC) in Surat
[RFP No.: SSCDL-ICCC-RFP-02-2019]**



#	RFP Section	RFP Page No.	Category	Sub-Category	Content in the RFP Requiring Clarification	Clarification Sought	Clarification by SSCDL
						<ul style="list-style-type: none"> · Portioning · Doors and locks · Painting · Fire proofing all surfaces · Insulation etc.... 	
103			General		General	<p>We are assuming that SLA pertaining to the IT equipment, deployed as part of this project requirement will be provided via utilizing of existing EMS tool available with the department. Kindly confirm whether our assumption is correct or not?</p>	<p>Please refer to point 1 of RFP page no 49.</p> <p>SI shall submit the monthly Reports on the performance and adherence to the SLA. Details of all incidences and all tickets should be part of the performance report. If required, SI shall extend necessary support to integrate with existing EMS and Helpdesk tools so as to monitor and generate the SLA compliance report.</p>
104			General		Suggestions	<ol style="list-style-type: none"> 1. CCC OEM must have Indian technical support team with a registered office setup in India for last 3 or more years. In case the C&C OEM headquarters are outside India then it must have a subsidiary setup in India for 3 or more years. 2. CCC OEM must be prepared to for reasonable customisation (UI or Integration related) as per customer requirements as long as it is under the support agreement. 3. CCC OEM must not be same as any of the sub-systems involved in the project be it software or hardware. This is to make sure CCC OEM is absolutely agnostic to any third party system and is not biased towards its own company products. 4. CCC Software licenses MUST not be based on count of edge devices such as cameras, sensors, zones etc. It MUST support 	No change. RFP term prevails.

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						<p>unlimited number of edge devices as long as they are integrated. This is to prove that the CCC is scalable for future expansion without being dependent on additional cost / license per edge device.</p> <p>5. CCC OEM must have minimum 5+ existing Indian customers using its Integrated Command & Control Software in any vertical. And 10+ exiting customers using it internationally. Customer reference letters may be requested on demand.</p> <p>6. CCC Operator Terminal Application must a 'thick Client' based on Client - Server architecture. Completely Web based systems are not valid or suited for such an integrated and robust B2B application.</p> <p>7. CCC application must have inbuilt Video Drivers to play live and recorded video feeds from multiple video management systems.</p>	